**Information Security, Networking, and DevOps Systems Administrator.**

A highly adaptable Information Security Professional with 10+ years of experience working in diverse office environments and cultures.

**Technical Skills**

|  |  |  |
| --- | --- | --- |
| * AWS EC2 * Linux/Unix * Python * LAN/WAN/VPN * SQL * Windows Server * Windows XP/Vista/7/8/10 * Apple OS X * Active Directory * Bash/Powershell * Wombat * MS office / Excell | * Networking * Packer/Docker/Ansible * Workstation/Server deployment * VMware vSphere * Microsoft Hyper-V * Citrix XenServer * Social engineering campaigns * DNS * Nexpose * Carbon Black | * DevOps * Reports Generation * Atlassian software JIRA, Confluence and, Bitbucket * Mcafee EPO * Remote support and access * Microsoft Office * SIEM (Fortisiem and Qradar) management. * Malware/Virus removal |

**EDUCATION / CERTIFICATION**

**2018**

ACP-100 Jira Administrator

ACP-600 Jira Project Administrator

**2007-2013**

Bachelor of Technology - Information Assurance and Forensics,  
Associate in Applied Science - Information Security  
Associate in Applied Science - Network Infrastructure   
Associate in Science - Information Technologies  
Oklahoma State University Institute of Technology, Okmulgee, OK

**PROFESSIONAL EXPERIENCE**

**Zillow Group,** Seattle, WA, **2019 - Present**

Real-estate and loan software company

**Atlassian Engineer**

* Atlassian tool administration for Engineers Including JIRA and Confluence.
* Consulted Technicians on the proper use and Configuration of Atlassian products
* Configure MySQL to connect to Atlassian tools.
* Consulted internally for secure implementation of security standards such as SOX.
* Migrations from Jira server and cloud.
* Led training engagements with co-workers in the use of Jira software.
* Migration and upgrade of Jira and Confluence.
* Python scripting for generating custom reports as a .csv file and formatting data for visualization.

**Tek Systems,** Kent, WA, **2019 Contract**

Software consultancy and hosting company

**Atlassian Engineer**

* Atlassian tool administration for Engineers Including JIRA and Confluence.
* Consulted Technicians on the proper use and Configuration of Atlassian products
* Configure MySQL and PostgreSQL to connect to Atlassian tools.
* Consulted internally for secure implementation of security standards such as ITAR.
* Trained new Employees in Atlassian software installation in Windows, Linux, and UNIX environments.
* Led training engagements with co-workers in the use of Jira software.
* Migration and upgrade of Jira and Confluence.

**Contegix ,** Seattle, WA, **2018 - 2019**

Software consultancy and hosting company

**Atlassian Engineer**

* Atlassian tool administration for clients Including JIRA, Confluence, Bitbucket, and Bamboo.
* Consulted clients on the proper use and Configuration of Atlassian products
* Configure MySQL and PostgreSQL to connect to Atlassian tools.
* Consulted internally for secure implementation of security standards such as PCI-DSS, Sarbanes-Oxley, and HIPAA.
* Trained new Employees in Atlassian software installation in Windows, Linux, and UNIX environments.
* Led training engagements with clients in the use of Jira software.

**SELCO,** Eugene, OR, **2017 - 2018**

Community Credit Union

**Information Security Analyst**

* Monitoring and maintenance of Qradar and the successful transition to Fortisiem.
* Monitoring and installation of Fortisiem Security client.
* Creation of social engineering Campaigns using Wombat.
* Developed Documentation of Information security policy and procedures.
* Consultation meetings regarding Antivirus Endpoint protection.(replacing Mcafee.)
* Vulnerability port scanning with Nessus.
* Carbon Black Incident response.
* The routine Forensic investigation of Malware infections including info stealers and crypto lockers.
* Use of Metasploit for vulnerability testing.

**Clearvision-CM,** Eugene, OR, **2016 - 2017**

Software consultancy and hosting company

**Technical Consultant**

* Atlassian tool administration for clients Including JIRA, Confluence, Bitbucket, and Bamboo.
* Consulted clients on the proper use and Configuration of Atlassian products
* Configure MySQL and PostgreSQL to connect to Atlassian tools.
* Consulted internally for secure implementation of security standards such as PCI-DSS, Sarbanes-Oxley, and HIPAA.
* Trained new Employees in Atlassian software installation in Windows, Linux, and Unix environments.
* Led training engagements with clients in the use of Jira software.
* Developed Packer and Ansible provisioned AWS instances.

**EWEB,** Eugene, OR, **2015 - 2016**

Water and Electric Company

## **Information Center Support Analyst**

* Efficiently developed documentation which encompassed security policy and data management authorization.
* Created tutorials and documentation for users of new systems that were being installed (Puppet and Jira).
* Coordinated with end users and technicians during workstation migrations and network changes.
* Initiated emergency response for intrusion detection alerts.

**Symantec Corporation,** Springfield, OR, **2014 - 2015**

Computer Security Company

## **Case Manager**

* Remotely removed virus/malware from end users’ computer.

## Provided disaster recovery support for data loss.

## Retrieved case samples and logs for ongoing threat remediation research.

## Provided solutions for virus prevention and removal for escalated customers.

* Directly managed software license administration via Salesforce and reported any fraudulent activities or violations of the terms of service to fraud prevention.
* Implemented intrusion detection systems such as antivirus, firewalls, and configured them to the needs of the end user.
* Developed bash scripts for OSX file system manipulation (changing files permissions and deleting them to deal with Java viruses).
* Support for cross-platform for Mac, Android, and Microsoft devices.
* Collected data relating to social engineering schemes (Emails, phone recordings, malware samples) and submitted them to security response and brand protection.
* Reproduced errors found in intrusion detection software with VirtualBox.
* Developed training material based on network analysis with Wireshark and Ncat.

**Addison,** Tulsa, OK, **2013**

Computer contracting company

**Systems Administrator**

* Supported client servers and networking equipment with remote access.
* Weekly onsite inspections of 15 businesses consisting of pulling event viewer logs, examination of servers, and networking hardware.
* 24 hour on call for emergencies.
* Administered Windows Server 2003 and 2008.
* Installed Backbone Ethernet lines.
* Developed server management scripts for Windows Server in PowerShell and Visual Basic.

**Hewlett Packard** Tulsa, OK,

International Computer Company. **2013**

**System Administrator**

* Supported Electric/Gas Company National Grid for users in the state of New York.
* Remote access support in a dynamic environment.
* Managed RSA keys for RSA token authentication system used for VPN connections. Verified customers’ identity and checked Kerberos logs for inconsistencies.
* Managed User authentication in LDAP and Active Directory systems.

**AAA** Tulsa, OK **2011 - 2012**

Travel / Insurance Agency

**Sr. Help Desk Technician**

* Supported 54 offices across two states.
* Installed deployment process using Microsoft Deployment Toolkit.
* Supported web-based point of sale software, credit card scanners, and receipt printers while also maintaining PCI compliance.
* Galileo / Apollo Reservation System Support for terminal servers
* Data retention for a transition to new infrastructure.
* Performed a full site migration of a call center including workstations, server, and network equipment.
* Management of a MySQL server used for customer records (imported from Access).

**Alorica** Tulsa, OK **2010 - 2011**

Call Center,

**Help Desk Technician**

* Provided end user support for hardware issues.
* Created SQL database queries to find customers in the customer database.
* Administered product warranties.