Tony C. Lee

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**SUMMARY**

Microsoft Certified System Engineer (MCSE) and Novell Certified Engineer (CNE) with extensive network diverse technical experience in the IT field, emphasizing network administration and PC support. Introduce key technology solutions to meet the changing needs of a dynamic business environment. Recognized for ability to establish, target, and meet all facets of the project life-cycle to achieve critical goals. Experience includes:

Technical

• System Integration • CTI and VOIP •Router Configuration

• Software Configuration • Network Planning • Switches and Hubs

• Hardware Configuration • Network Firewalls • Troubleshooting Network

**EXPERIENCE**

**Uber/Lyft Driver, Oct 2018-Present**

**As independent contractor, transport people from city to city or to/from airport.**

**Chico Services Station, So. San Francisco, CA Owner, Aug 2012- July 2018**

Gas Station and automobile repair shop .

**Unemployed Sept 2008 - July 2012**

During collect unemployed benefit, went back to school training as Solar Panel Installer. And work some temporary part-time as ticket clerk at Moscone Center..

**Eternal Electronics Corp, Fremont, CA Operation Manager, Jan 2008 – Aug 2008**

Configured and maintained workstations. Performed network integration and system tests. Maintained and monitored network connection, and identifying problems and providing appropriate solutions. Maintained data security, integrity, and recovery ability by performing daily and other routine backup operations.

**Best Buy, San Francisco, CA Geek Squad CIA/DA, Nov 2006 – Dec 2007**

Provide over the phone ‘walked-through’ client support. Take online control of the client’s computer to deploy local fix, as needed. Troubleshoot and configure wireless/LAN connection at on-site service.

**Amax Engineering Corp, Fremont, CA Wifi Account Manager, June 2006 – Oct 2006**

Career minded Sales professionals dealing with Corporate and VAR accounts in selling customized solutions in High Performance PC and Industrial PC. Technical and sales expertise in working with customers for servers, clusters, and complete IT solutions.

**CompUSA, San Francisco, CA Sales and Tech Support, May 2005 – Oct 2006**

Assist customers in selecting products for computer hardware and software. Troubleshoot and diagnose hardware, software, and network problems.

## Color 3 Lab. San Francisco, CA Digital Print Specialist Jan 2003- Apr 2004

## Producing designs, proofs, and updating materials for print projects using Adobe Suite.

Checks printer ink levels at all printers weekly; restocks as needed. Screen reclaiming and dark room

## Eternal Electronics Corp., Fremont, CA Office Clerk Sept 2002- Dec 2003

## Logistic support and management for all US and International related activities. Coordinate with customs broker for shipment clearance.

## Netech Solution/Flowtix, Hayward, CA Solutions Consultant, Aug. 1999 - Sep. 2002

Planned and coordinated with IT teams include LAN, WAN, VPN, CTI/Telephony, and Voice over IP (VOIP), Videoconferencing, Wireless Networking, and Unified Messaging. And pre-sale Sales Force Collaboration and

Customer Relationship Management to Project Management. Configured network servers and trained local administrators on standard network server procedures, including virus protection and other security measures.

# EDUCATION

**City College of San Francisco**

*A.A., CIS*, 1990

## LANOP, Burlingame

Novell CNE Certificate & MCSE Certificate, 1999

**COMPUTER SKILLS**

Software: Novell 3.1x/4.x/5.x, Windows 95/98/NT/2000/2003/XP, Java, Linux, Firewall, Cisco VPN Security and Cisco Secure PIX Firewall.

Hardware: Ethernet, Hub, switch, bridge, wireless router, firewall, IP printer and etc.