|  |
| --- |
| Yavor Kuzov  4312 Las Lomas Ave Las Vegas, NV 89102 · 702 521-0546  yavor.kuzoz@gmail.com |
| I am a hardworking and highly motivated person who is seeing the opportunity to become a contributing member of your excellent team. |

# Experience

|  |
| --- |
| Feb 2021 – CurrentCustomer Service REp, PRogressive insurance  * Work over the phone with current customers * Make changes to polices * Assisting with troubleshooting issues regarding our mobile app * Helpdesk |
| feb. 2017 – september 2017sales Associate, american income life  * Worked with current and future policy holders * Assisted with educating and expanding their policies  March 2015 – feb. 2017manager, unity one inc.  * Network System Admin * Helpdesk * Worked with scheduling * Shift supervision. |

# Education

|  |
| --- |
| March 2019Bachelor of science in criminal Justice, Purdue University |
| Aug 2020Master of psychology, Walden UniversityProjected graduation 2023Bachelor of science in cybersecurity, purdue university |

# Skills

|  |  |
| --- | --- |
| * DNS troubleshooting * Microsoft Azure * Linux OS * Python Programming | * Networking * System Admin |

# Military Experience

*Team Leader, Specialist (E-4)* Aug. 2010 – Dec. 2013

United States Army Fort Riley, KS

* Performed the duties of a team leader.
* Oversaw the duties of a small team of 4 to 5 subordinates.
* Monitored the development and discipline of subordinates.