RICHARD DARKEY

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Professional Profile

Hardworking, dependable, responsible, dedicated IT computer Technician, highly effective at maintaining, installing software and hardware for laptop and desktop computer for 5 years. Seeks a role offering opportunities for long term professional growth and development.

Qualifications:

* Leadership
* Strong communication skills
* Working independently
* Microsoft office products
* Imagine and rebuilding computers
* Remote Administration software

Skills:

* Windows and Mac OS experience
* Software libraries and installations
* Internet setup and repair
* Cat 5e wiring and Network troubleshooting
* Routing protocols knowledge
* Innovative thinker
* Desktop and laptop repair

Work Experience: GHANA 2013 -2019

Scott Computer Systems:

 Responsible for cataloging all hardware issues and reporting them to management.

 Assisted in developing response protocols to computer hardware issues.

 worked closely with management to plan several large computer hardware upgrades

Volunteer Work:

Ghana Police Service (Akosombo Branch). GHANA 2015 - 2017

* Assisted in planning and executing several large-scale computer hardware upgrades.
* Responsible for computer hardware and maintenance for six large customers.
* Responsible for developing support protocols whenever new hardware was installed.

Education: Ghana-Korea-Germany Church Mission Computer Training School 2014 -2015