**Andrew King**

[**AndroidKing990@gmail.com**](mailto:AndroidKing990@gmail.com) **| Chandler, Az 85226 | 520-256-1446**

**Information Technology**

**Client Technology Engineer December 2018 – May 2020**

***Centura Health***

* + Site support for several hospitals and Clinics in the greater Denver Metro area
  + Troubleshooting installation and repair of computers and healthcare equipment
  + Windows 10 Upgrade for 2000+ PCs
  + Catalog and maintain a software library through an enterprise business solution
  + Cabling work and data closet maintenance
  + Configuration and deployment of handheld tablets intended for medical use

**Desktop Support Technician III August 2016 – December 2018**

***Maricopa Integrated Health System***

* + Training and mentoring of new team members
  + Coordinating the contractors and staff members with work queues and supervising their everyday work
  + Microsoft SCCM experience, including query building, moving objects into specific collections and light packaging
  + Lead on quoting and hardware deployment for new remote call center site
  + Troubleshooting, installation, and repair of computers and healthcare equipment
  + Cabling work and data closet maintenance

**Picture Archiving and Communication Systems Analyst August 2014 – August 2016**

***Banner University Medical Center - Tucson***

* + Management of PACS systems including modifying patient demographics, finding and relocating anomalous imaging, and organizing medical research images
  + Installation and troubleshooting of hospital applications and 3rd party post-processing software.
  + Installation, set up, and regulation of the Cloud Storage System for patient medical records and imaging.
  + Deployment and Troubleshooting of radiologist workstations and monitor calibration
  + Set-up of a fully independent radiology training facility for use at the hospital and courses for American College of Radiology.

**EDUCATION**

**A.A.T., Computer Information Systems 2012-2016**

* Specializing in Network Administration/Linux Administration
* Certificate in Linux Administration

**CERTIFICATIONS & Skills**

* CompTIA A+ Certified
* CompTIA Network+ Certified
* ITIL Certified
* Expert experience with Linux, Mac, and Windows OS
* Expert Laptop and Desktop Repair experience
* Advanced experience with Healthcare systems (Epic, dictation systems, etc.)
* Intermediate experience with computer virtualization
* Intermediate experience in Microsoft SCCM