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| San Oo  **510-789-5424**  4321 Victoria Ave, Union City, CA 94587  shiningmwemwe.liu@gmail.com/san.oo@sjsu.edu |  |

Objectives

I am a recent graduate at San Jose State University (Management Information System), and I am a continuous and a fast learner,detail oriented, hardworking and organized employee able to apply time management, organizational and technical skills in dynamic environments. Seeking to join IT Technician position to utilize my organizational skills, technical skills, communication skills, and ability to work well with others.

**Education**

Yangon University, Myanmar.Computer Science(Diploma)|Kyainge Tong University, Myanmar( B.A)

OOP with C#.Net, ASP.Net, Python 3,HTML |Database(MSSQL,Oracle,MongoDB,My SQL),

Software Engineering.(Certificate)|Micorsoft Office(Excel,World,Powerpoint,Outlook.)

Tools: PLEX, Windows Small Business Server 2011, Window Server 2012 Standard,Team Viewer, VNC Viewer.

Experience

**IronRidge,Inc |28357 Industrial Blvd,Hayward, CA 94545**

Oct 2019 - April 2020 | Account Payable

* Communicate with Internal departments and External Vendors about Invoices, Payment and control expensed by receiving payments,progressing,checking and reconciling invoices.

**Penumbra, Inc |1351 Harbor Bay Pkwy, Alameda, CA 94502**

Feb 2017- Oct 2019| Quality Control

* Help supervisor and lead managing the QC team. Lower the discrepancy and boot up the productivity by 20%. Assist QC Lead and supervisor in prioritizing day to day inspections and catching up with production schedule.

**Amprosystems,Inc. | 1000 Page Ave,Fremont,CA 94538**

Feb 2015 – Feb 2017| IT Help Desk Admin

* Solving applications issue including Microsoft Office boots up 25% productivity; installing software /hardware for users; assisting operators with Windows 7,8.1,and10.Maintaining Window Small Business server,sharepoint server and Abaco Email server. Develop EDI system and Maintain SQL Database. Managing daily operations and implementation of daily work flow.

**Quanta Computer Inc., | 45630Northport LoopEast,Fremont,CA 94538**

Sep 2012 – Feb 2015| IT Technical Support

* Writing SQL script and stored procedure.MSSQL queries and knowledge of database concepts helped the company from being secured from SQL injection attack (20%).Using SQL and modify/optimize SQL Statement such as Select, Insert, Update ,and Delete statement; functions,triggers and stored procedures assisted Management in pull out reports and faster time 15% in communicating within organization and outside of the organization.Maintain SQL server, backup database, recovery and migration.Moreover, I understand ASP.Net application development with C# using Microsoft Visual Studio 2008.Assit end-users with desktop,Microsoft office,copiers and printer issues.

**Mitac Information System Crop | 44217 Nobel Drive,Fremont,CA 94538**

May 2012 – Sep 2012|Order Preparation

Order preparation group .We have to directly deal with the technician in the assembly line

Jan 2011 – Dec 2011|ModernTrust Solutions.com

No.(111),first floor,between 37th and Anawyadar road,Kyattandar Township,Yangon,Myanmar(Burma).

* Test the company’s software products by using test manual;document the defective parts of the company’s software products;handle Hardware and software problems, and deployment.

**Jan 2010 –May 2010| Info\_Com**

Corner of SanYeikNyein 5 street, HleDan Township,Yangon,Myanmar(Burma).

* Develop a window base software (Logistic Management System) such as maintain existing system, implement new functionalities (OOP With C#,ASP.Net);Microsoft Visual Management studio 2005;DataBase MSSQL 2005.

**Personal Skills**

Hard Working,Fast Learning,and Positive Attitude,Organize and Detail Orientated,Independent and also Team Player.

**Languages**

* English/ Mandarins/Burmese

**Reference**

Justin Phyo 510-552-9610 [justinphyo@gmail.com](mailto:justinphyo@gmail.com)

Hoi Lau 510-676-0797