Scott Bellew

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PROFILE A self-starter and quick learner, with almost 20 years in Automotive Repair. Detail- oriented with versatile skill set. Experience in customer service, sales, written and oral communication. Received multiple awards for excellence in customer service. Recognized skills in mentoring and mediating between employees, and in leading group projects/builds. Innovator, problem solver.

OHD Certification (for ForkLifts and Uprights), ASE Certification, I-CAR Certification, FS/BS Certification (for excellence), AC/EPA Certification

Experience

Fix Auto Body

*Full Collision Service DRP for GEICO in Gresham, Oregon*

Lead Automotive Technician | ***Sept. 2019 – Jan 2021 current***

Diagnosed, identified, and crafted estimates for all mechanical problems for brand vehicles. Presented Diagnosis with needed and recommended courses of action. Performed necessary repairs once approved by customers with expediency and decreased total operational cost of repair through efficient work practices based on DRP practice.

Comcast

*ComTech 4 in East Portland, Oregon*

Communication Technician | ***Sept. 2017 – Sept. 2019***

Responsible for all inspections, estimates, service recommendations, and repair for Comcast brands. Rebuild, replaced, and repaired all major components including electrical subsystems. Educated clients on complex technical repairs, and increased revenue by gaining customer trust and advising on value-added services to include with repairs.

Spark's Auto Service / Corban Auto Repair *Both Auto repairs have the highest consumer {Yelp} rating at 5 Stars*

Automotive Technician | ***Jan. 2015 – Sept. 2015*** Service Manager | ***Sept. 2015– Dec. 2017*** Built and maintained customer rapport while performing and explaining estimates and services that were needed and recommended. Estimates developed by costing materials, supplies, labor and calculating insurance deductibles. Increased customer satisfaction by delivering “full-service” solutions to ensure that their experience with Shop was the best. Delivered comprehensive repairs under budget and times built into estimates for more profitability.

Leif’s Auto Center

*Leif’s is a full service auto body and mechanical repair shop with 6 locations in the Portland metro area*

Lead Automotive Technician / Mechanical Services Advisor | ***June 2010 – May 2015***

In charge of owning client relationships for all mechanical repairs. Interfaced with insurance companies, performed inspections, and recommended services to clients that improved the overall service experience while maximizing company profit and customer satisfaction. Performed all mechanical work and service fulfillments for after delivering estimates.

Precision Auto Body & Paint

*Precision Auto is a premier independent luxury auto body and repair services provider*

Lead Automotive Technician | ***Oct. 2006 – June 2010***

Responsible for all engine and drive train inspections, mechanical estimates, service recommendations, and repair for Porsche, BMW, Mercedes-Benz, and other luxury vehicle brands. Rebuilt, replaced, and repaired all major vehicle components including engines, transmissions, suspension, and electrical subsystems. Educated clients on complex technical repairs, and increased revenue by gaining customer trust and advising on value-added services to include with repair.

Education

Clackamas Community College

***2008***  Associates Degree in Business Management