**James Ruger**

* Focused Network Administrator with a proven record of outperforming in a variety of technical environments, achieving objectives, exceeding service standards and outpacing performance goals.
* Solid industry background with in-depth knowledge of related practices and market fluctuations.
* Motivated, team-oriented and enthusiastic about using skills to boost sales and support company success.
* Team Leader experienced in directing activities in well organized fashion.
* Talented at developing strategies, setting goals and training employees.
* Confident and decisive when communicating goals and vision to succeed. First-class problem solver with excellent interpersonal skills.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  | | --- | --- | |  | **Contact** |   **Address**  Las Vegas, NV, 89121  **Phone**  8187494228  **E-mail**  jamesjruger5@gmail.com   |  |  | | --- | --- | |  | **Skills** |  |  |  | | --- | --- | | Windows Server Management/ Active Directory |  |  |  |  | | --- | --- | | Disaster Recovery Planning |  |  |  |  | | --- | --- | | SD/WAN Cisco Router/ Switch Mgmt. |  |  |  |  | | --- | --- | | Microsoft Exchange Server |  |  |  |  | | --- | --- | | Enterprise Network Hardware/ Storage |  |  |  |  | | --- | --- | | AWS Cloud Computing Support |  |  |  |  | | --- | --- | | Citrix XenServer Virtual Server/Desktop |  |  |  |  | | --- | --- | | Cyber Security |  | |  | |  |  | | --- | --- | |  | **Work History** |  |  |  |  | | --- | --- | --- | | **2015-02 - 2020-11** |  | **Consultant**  *JSC Consulting Inc, Orange, CA*   * Evaluated diverse organizational systems to identify workflow, communication and resource utilization issues. * Supervised client roll-outs of key automation systems with emphasis on e-commerce features. * Supported clients with business analysis, documentation and data modeling. * Broadened improvement initiatives, troubleshooting problems for corrective action. * Authored detailed work plans to meet business priorities and deadlines. * Collaborated with clients to develop and shape budgets, processes, business intelligence and strategies. * Tracked costs and expenses to compare with original budget and identify failure points. * Developed strategic component development plans to support future projects. * Reviewed internal systems and organized training plans to address areas in need of improvement. |  |  |  |  | | --- | --- | --- | | **2012-09 - 2015-02** |  | **Manager/Network Administrator**  *Coin Laundry, North Hollywood, California*   * Configured networks for smooth, reliable operation to meet business processes and objectives. * Managed data backups and disaster recovery operations for in-person company customers. * Developed and refined build process and configurations, and contributed to network automation. * Served as point of contact between site and upper echelon satellite sites, often requiring research to ascertain appropriate individual overseeing necessary systems at that point in time. |  |  |  | | --- | --- | |  | **Education** |  |  |  |  | | --- | --- | --- | | **1992-09 - 1993-05** |  | **Associate Degree: Computer Electronics/Network Administration**  *Dover Business College - Clifton - Clifton, NJ* |  |  |  |  | | --- | --- | --- | | **1976-09 - 1980-06** |  | *Chichester Senior High School - Boothwyn, PA* | |