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| **Eric Wolfe**  **Systems Administrator** | **Email:** eric@ericwolfe.net  **Phone:** 206.595.7754  **Address:** 824 Mason St.  Bellingham Wa 98225 |

**Summary Statement:**

A seasoned Linux server administrator with 8+ years applying best practices maintaining systems for an ISP. I am currently enrolled full-time in Whatcom Community College IT Networking AS program studying Cybersecurity. I have a proven track record implementing highly effective and efficient processes to accomplish objectives on time and within budget. Building customer relationships and solving technology challenges are my passion.

**Summary of skills:**

*System Administration*

* Well versed managing Linux and FreeBSD systems in high availability  
  applications using Debian and CentOS variants.
* Provided technical support solutions via remote administration and phone
* Proficient with type-1 hypervisor platforms such as Xenserver and ESXi
* Experience in implementing and maintaining Docker containers
* Familiar performing MySQL database setup, migration and backup
* Server firewall administration using Iptables and UFW

*Network Administration*

* Proficient administrating Cisco switches and routers
* Implement best practices when provisioning Wireless access devices
* Proficient setting up and maintaining VPN’s and SSH server access
* Experience providing network security solutions for small business applications

*Software/Hardware*

* Extensive experience building and servicing PC class workstations, servers and hand held devices.
* Successfully implemented open source solutions to provide analog  
  and IP based CCTV networks using ZoneMinder and CentOS.
* Experience with Arduino micro controller technology circuit design and software  
  development.

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**Professional Experience:**

*Kingpin Pinball - Seattle, WA Feb 2015-Dec 2017*

Arcade equipment technician performed scheduled and break fix electronic and component repairs of arcade games and pinball machines. Used electronic testing equipment and schematic diagrams to trace faults and replace components as needed. Maintained over 100 games in the greater Seattle area.

*One Hour Device Repair - Redmond, WA Oct 2014-Aug 2015*

Developed a second successful small business from the ground up while providing excellent customer care. Managed all troubleshooting and repair tasks, purchasing, and Web marketing of a small business specializing in repair of smartphones, tablets, laptops and consumer devices.

*JCD Repair - Seattle, WA Jan 2014-Sep 2014*

Repair technician of Apple Tablets, smartphones and Samsung smartphones.

Consistently top technician in productivity helping the company refine methods to save time and increase revenue.

*FAA licensed Commercial Pilot and FAA A&P Mechanic- Hillsboro, OR and American Samoa*

*2007-2013*

Safely conducted tours, off-shore operations. Flight instructor and helicopter mechanic.

*President Nitesco Inc. - Hemet, CA 1998-2006*

Built a successful small business and ISP. Offered network and computer hardware solutions for small and medium business clients while operating a retail store. Managed all aspects of mission critical services required as admintistrator of network and servers.

**Education:**

Whatcom Community College – Currently enrolled in Cybersecurity program  
PTA Honor Society Member

San Bernardino Valley College Aviation Technician Certificate

Glendale Community College Core Courses, Glendale AZ

Gateway Community College Machinist I and II, Phoenix AZ