**ANTHONY J. HOLMES**

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**Summary**

Certified IT Specialist and audio video engineer well versed in all manners of IT Help Desk support as well as analog and digital audio/video transmission methods and solutions. Fast learner, with great communication skills and great at working in fast paced, high-pressure situations. Looking to apply and expand my knowledge and years of experience in IT, audio/video, and live event production.

**Knowledge and Skills**

IPTV, CCTV, MATV Systems Broadcast Engineering  
PA Systems Live Event Production  
IT Desktop Support Conference Room AV

**Work History**

**Security Guard 10/2019 to 05/2020**

**NevadaCrest Farms** **Pahrump, Nevada**

* Patrolled facility for disorderly behavior and ensured public safety and security as directed by management.
* Provided hourly updates to management on status and conditions of property.
* Observed and reported dangerous activities to appropriate departments.
* Watched for and reported irregularities, such as fire hazards, leaking water, and doors left unlocked.
* Maintained records and completed daily reports of all security actions performed during shift.

**Systems Technician and Audio/Video Engineer 03/2012 to 03/2019  
Daytona International Speedway Daytona Beach, Florida**

* Provided all tiers of technical support to end users by resolving issues via phone, e-mail, and in-person

in a manner and time frame consistent with department and team SLA’s and goals.

* Maintained detailed documentation through logging of support cases, e-mail and knowledge base articles for both end user and IT internal use.
* Owned and addressed client needs and product issues from inception to resolution.
* Traveled to and supported end user PC issues for NASCAR events held at other ISC corporate venues.
* Supported the day to day operation of conference room AV equipment including displays,   
  projectors, audio and video conferencing, microphones, video switchers and scalers, touch  
  panels, processors, lighting and shade control, room speakers; and video from sources such as  
  set top boxes, Blu-Ray players, and PC HDMI, VGA, and audio over CAT5 cabling.
* Maintained building technology systems for HVAC, lighting and shade control, access control, IPTV, and security cameras.
* Supported conference room AV equipment for both visitors as well as high-end executive level meetings.
* Traveled to and supported venue technology for NASCAR events held at other ISC venues. Technology included but not limited to digital LED scoreboards and head-end equipment, PA systems, older analog scoreboards, and other digital signage.
* Maintained all aspects of stadium technology. Including but not limited to IPTV/MATV, PA  
  systems, digital signage, scoreboards, stadium security (access control and cameras), and  
  supporting equipment.
* Worked with products such as Samsung, Peerless AV, JBL, Tripleplay, Arecont, Honeywell,  
  Haivison, AJA, Yamaha, Dante, BSS, AMX, Crestron, Crown, and more.
* Managed relations with various stadium vendors and coordinated the installation and repair of  
  warrantied technologies.
* Diagnosed and repaired supporting technology such as indoor and outdoor displays,  
  media players, speakers, network paths and end to end communication of input/output devices  
  over means such as fiber or CAT5 cabling.
* Managed and supported all stadium technology for live events held at the venue. Events included the  
  Rolex 24, Speedweeks, Daytona 500, AMA Pro Supercross, Country 500 Music Festival, Coke  
  Zero 400, Red Bull Rally Cross, Ferrari World Finals.
* Supported audio and video technology for stadium room rentals and special events.

**Education**

* The Los Angeles Recording School Los Angeles, CA

Major – Music Production 03/2020 to Present

**Certifications**

* COMPTIA A+ Certified (November 2005)
* InfoComm Certified Technology Specialist (December 2014 – December 2017)
* Various certifications on platforms such as Dell, Lenovo, HP, Lexmark, etc.