**Maksim K.**

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**Education**

**Pierce College** Puyallup, WA

*Associate in Computer Network Engineering*November *2016 – June 2018*

• **Cumulative GPA 3.58**

• Relevant Coursework: Windows Operating Systems, Install & Configure Windows Server, Administrate Windows Server, Intro to Networks, Fundamentals of Network Security, Intro to Programming, Intro to Objective Oriented Programming, Public Speaking, Technical Writing

**Work Experience**

**Sea Mar Community Health Center** Seattle, WA

*Windows 10 Deployment Technician January 2020 – February 2020*

• Deployed desktops, docking stations, webcams, signature pads, etc., for doctors & nurses

• Configured/tested Windows 10, Citrix Workspace, Epic Hyperspace, Printer Logic, Outlook

• Meticulously documented configuration tasks, errors, printer mapping, TCP/IP connectivity

**Jet City IT** Tukwila, WA

*Relocation Technician August 2019 – September 2019*

• Successfully relocated IT assets ranging from 20-500+ moves per day with a team of 2-15

• Asset tagging & management of IT equipment, workstations, peripherals & network cabling

• Extensive & accurate documentation of network cabling, server racks, workstations

**Washington State Fair** Puyallup, WA

*IT Technician April 2019 – April 2019*

• Efficiently stored/managed IT assets after the seasonal Spring Fair closure

• Achieved exceptional customer service for internal sales booth employees

• Quickly provided break/fix for Windows 7/10 touchscreen, tablet & PoS during live hours

**Washington State Fair** Puyallup, WA

*IT Intern August 2018 – September 2018*

• Collaborated with IT members for documentation & resolved common workplace IT issues

• Quickly provided break/fix for Windows 7/10 touchscreen, tablet & PoS during live hours

• Achieved exceptional customer service for internal sales booth employees

**Skills**

• Languages/technologies: Proficient in Windows 10, Windows 7, familiar with Active Directory, BitLocker, CISCO CLI, Command Prompt, Microsoft Office 2016, PowerShell, SCCM, Windows Server 2012, WDS, C#, Visual Studio 2017, Google Suit

**Projects**

• **VMWare Lab Server**: Created fully functional internal Windows 2012 DHCP server, configured multiple virtual Windows 10 systems, created users and groups, configured basic security GPO rules and applied to users/groups via Active Directory

• **Custom Computer Build**: Researched, purchased, and assembled individual hardware components for a personal medium-high core count computer utilizing AMD Ryzen technology

**Awards**

• Dean’s List: Achieved grade point average 3.50 – 3.89 as full-time student *Spring 2018*

*Spring 2017, Summer 2017, Fall 2017, Winter 2017*