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| **Kenneth G. Elliott** | Des Moines ▪ (206) 225-6575  kenneth.elliott53@gmail.com |

**IT Director**

*Specializing in Modern Solutions Development, Implementation, & Support*

Accomplished technology professional with 10+ years of transferable experience in the employee, project, and product management sectors. Well-versed in all areas of software development and intuitive design, security, maintenance, and issue navigation adn resolution. Able to convey complex technical concepts, solutions, and processes to non-technical audiences, including executive leadership and clients, ensuring customer confidence, capability, and satisfaction. Dept. of Defense Active Security Clearance.

Areas of Expertise

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| * Network Administration & Security | * Performance Management | * Employee Training & Mentoring |
| * Disaster Recovery | * Continuous Improvement | * Data Analytics |
| * Technical Troubleshooting | * Operational Metrics | * Facilities Management |

# Professional Experience

301st Maneuver Enhancement Brigade,

**Junior Director of Information Management**, April 2019 - Present

Perform necessary tier II systems troubleshooting and maintenance; monitor work tickets and develop daily, weekly, and monthly spreadsheets representing a 100% resolution rate. Trained, coached, and mentored personnel facility-wide in basic user skills for multiple systems and mandatory certification retention.

* Supported theater operations with area-wide projects, including... Can you go into more detail about this?

Kapsch Corporation,

**Maintenance Technician**, September 2018 - April 2019

Maintained legacy storage devices (high-capacity tape drivers). Installed Vsphere servers and low voltage equipment. Monitored and repaired road sensors and tolling devices.

Panasonic Avionics Corporation Technical Services, Seattle, WA

**Maintenance Service Technician**, February 2018 - September 2018

Performed troubleshooting for issues related to Linux operating systems, time-sensitive hardware repair, and the installation of new software.

301st Maneuver Enhancement Brigade Joint Base Lewis, McChord, WA

**Tactical Communications Team Lead (Reserve)**, 2015 - 2019

Managed and maintained communications security and the radio frequency spectrum; resolved issues with mobile tactical and radio networks. Trained and mentored faculty in equipment use.

10th Brigade Engineer Battalion, Forst Stewart, GA

**Sr. Radio Networks Technician**, January 2012 - January 2015

Trained and supervised employees in the installation, operation, and maintenance of FM radio networks.

Cerdec, Research & Development Command, Aberdeen Proving Ground, MD

**Project Manager**, 2010 - 2012

Designed, developed, and tested electronic communications and power generation systems.

42nd Military Police Brigade Joint Base Lewis, McChord, WA

**Sr. Network Manager**, 2006 - 2010

Oversaw customer service, quality control (QC) processes and procedures, and controlled inventory for assigned equipment. Trained and coached 9 employees in relevant information technology; trained Operators on radio, local, and wide area networks.

302nd Brigade Support Battalion, Camp Hovey, Republic of South Korea

**Communications Section Leader**, 2005 - 2006

Supervised communication security software and maintained inventory for maintenance equipment. Processed shipping documents. Directed training and maintenance for communications equipment. Monitored, operated, and performed issue resolution for automations networks.

Additional experience as Tactical Networks Technician for 1/14 Cavalry Squadron Joint Base Lewis, as Regional Level Networks Manager in the 20th Area Support Group in Camp Henry, as Signal Systems Specialist Trainee in the 369 Signal Battalion, and as Soldier Trainee for the 1/38 Infantry Battalion.

# Education

## Credentials

* + - Army Achievement Medal: January 2010, September 2012, March 2016, July 2017
    - Army Commendation Medal: August 2004, May 2009, May 2015

## Training & Development

* + - CompTIA Security+, October 2006
    - Information Assurance Security Officer Certification, August 2006

## Professional & Community Involvement

* + - MS 360, TCP/IP, FH, UHF, KA, KU, X-Band, C-Band networks, Spectrum Analyzer, Signal Generators, Open Office, & Microsoft Visio
    - Network Security & Performance
    - Hardware, Software, Operating System, & Network Testing
    - Email Application & Virus Protection Software Maintenance
    - Access & Console Coordination
    - FM, HF, UHF & 3G Radio Networks