**Thach Tran**

8694 Heritage Hill Dr.

Elk Grove, CA 95624

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(916) 230 0649

**SUMMARY**

A highly motivated college student with a Network Administration Diploma, who is keen on applying academic foundation and practical training in a role offering technical support in a help desk environment. Works well independently or in a group setting. Outstanding knowledge of multiple hardware and software applications.

**EXPERIENCE**

Volunteer/Learning Center, Cosumnes River College Jan 2009 – May 2009

Sacramento, CA

Sales Associate/Customer Service, Bond 76 Oct 2007 – Jan 2008

Elk Grove, CA

**EDUCATION**

AS – Information Systems Security; GPA 3.4 Jan 2018 – May 2019

Sacramento City College, CA

Relevant Coursework: Implementing Internet Security and Firewalls, Ethical Hacking, Disaster Recovery Procedures

AS – Network Administration; GPA 3.5 Nov 2016 – Jan 2018

Sacramento City College, CA

Relevant Coursework: Internetworking with TCP/IP, Windows Active Directory, Networking Configuration & Infrastructure Configuration

AS – Administration of Justice; GPA 3.25 Highest Honors Sept 2012 – May 2014

Sacramento City College, CA

Certificate - Citizens Academy April 2014 – Jun 2014

Cosumnes River College, CA Aug 2009 – Dec 2013

**AREAS OF EXPERTISE**

* Security, Backup & Recovery Solutions
* System Software Installation
* Hardware and Software Troubleshooting
* System Upgrades & Optimization

**TECHNOLOGY PROFICIENCIES**

* Platforms: Windows Server 2008-2012, Windows 7, 8, 10, Linux
* Networking: LANs, TCP/IP, Firewalls, Active Directory, DNS
* Software: Microsoft Office, M. Powerpoint, M. Excel, M. Outlook, Virtual Box, Flash Player
* Hardware: PCs, Laptops, Printers, Scanners, Modems, Hard disk drives
* Browsers: Google Chrome, Firefox, Internet Explorer, Microsoft Edge