**Christian Canada**

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**OBJECTIVE**

My name is Christian Canada I am currently searching for an entry-level Information Technology job with a strong emphasis on the security branch. I am a certified IT specialist from UNITEK College with additional certifications in Testout PRO. Security is my passion, and I believe plays an important role in the livelihood of a business. While on internships, my interest in penetration testing grew. I am currently working with John the Ripper and Metasploit. Overall, my short-term goal is to become head of the security-branch. I am eager to contribute all my skills and continue expand my repertoire.

**SUMMARY OF QUALIFICATIONS**

* Entry-level server management, configureation and support including coverage of Active Directory and Network Infrastruction organization
* Monitoring and maintaining Windows systems
* Configuring hardware, applications and network connectivity
* Installing, upgrading and migrating
* Ability to configure Windows desktop computers under common scenarios.
* Identifying appropriate technologyes and products
* Maintain, Troubleshoot, Install, Operate and Configure Basic Network Infrastructure
* Virus removal
* Experience supporting Windows and /or Mac
* Troubleshooting - excellent internet search skils to find answers for issues not seen before

**RELEVANT EXPERIENCE**

**Lara's Fine Dining**, Richmond January 2020 - Present

***Server***

* Customer Service

**Outback Steakhouse**, Pinole, CA October 2019 - December 2019

***Server***

* Resolved complaints promptly and professionally.
* Cross-trained and coordinated scheduling with team members to ensure seamless service.
* Maintained high standards of customer service during high-volume, fast-paced operations.
* Assisted supervisors to identify and resolve issues in the restaurant.
* Followed procedures for safe food preparation, assembly, and presentation.
* Built loyal clientele through friendly interactions and consistent appreciation.

**Buffalo Wild Wings**, Concord, CA May 2019 - August 2019

***Server***

* Organized and cleaned restaurant during downtime; maintain a sanitized work environment at all times.
* Built and maintained internal and external customer satisfaction.
* Assisted supervisors to identify and resolve issues in the restaurant.
* Maintained high standards of customer service during high-volume, fast-paced operations.
* Mastered point-of-service (POS) computer system for automated order taking.
* Followed procedures for safe food preparation, assembly, and presentation.
* Provided accurate product information.
* Effectively managed large amounts of incoming calls.

**Center for Autism and Related Disorders**, Walnut Creek, CA June 2017 - May 2018

***Behavioral Technician***

* Teaching varying degrees of motor, comprehensive, and cognitive skills.
* Data collection via IPad; recording the progress of skills in a case by case fashion.

**EDUCATION AND TRAINING**

**Unitek College**, Concord May 2020

Information Technology

* Server Management
* Microsoft Office Essentials
* Hardware
* Security
* Windows 2012 & 2016
* Networking