**ETHAN ASBURY**

**(480) 242-8912**

418 E. Saratoga St.

Gilbert, AZ 85296

PERSONAL PROFILE

Organizer. Efficient. Planner. Hard Working. Focused.

Personable. High Integrity. Dependable. Dedicated. Team Player. Instructable.

CodePen Portfolio Link

[Simple Portfolio Page](https://s.codepen.io/ethanasbury/debug/gRObRp/ZoABajWxvxpr)

EXPERTISE SUMMARY

* Self-taught programmer (HTML, CSS, Javascript, VBA, C++)
* Strong time management and task prioritization skills.
* Organized and like to keep things running efficiently
* Team Player, Enjoy working with other toward a common goal
* On time and ready and committed

PAST EMPLOYMENT

AZCOMP Technologies Inc. – Support Technician – May 2014 – Present

* Take and resolve customers issues over the phone and through email using remote desktop software (Screen Connect)
* Good problem solving skills to determine the problem and resolve the issue.
* Keeping notes and recording information via ticketing system (connectwise)
* Maintaining excellent customer service
* De-escalating issues with users who may be upset.
* Working in a team, sharing information and resolutions to best assist the customer

Integrate Internet Marketing December 2013 – May 2014

* Utilize Microsoft Outlook software to receive workload for daily builds.
* Sort through JSON formatted files to find data required to use.
* Sort, organize, and prepare data for integration into proprietary software.

EDUCATION

2008 – 2010, Associates of Science in Accounting, Chandler-Gilbert Community College

2001 – 2005 – High School Diploma, Penn Foster High School, Scranton, PA