**Brandon Dugan**

**OBJECTIVE**: To gain experience in the Information Technology sector and apply Psychology along with it in order of understanding human behavior.

# EXPERIENCE

**Sutter Health Alta Bates,** Dept. of Adult Psych.— *Mental Health Worker*

September 2021- Present

* Work in the Adult intensive psych unit.
* Help nurses and patients as well as monitoring the unit to be safe.
* Help with admissions and recording vital signs.
* Interacting with patients and helping them with their needs.

# Sam’s Club — *Tire and battery technician*

July 2021 – September 2021

* Repair and install tires
* Install batteries
* Using machinery and hand tools
* Taking inventory and stocking new shipments

# Google (T/V/C with Cognizant) — *Operations Analyst*

June 2019 - Present

* Research and file bugs to Software Engineers
* Using Google My Business Product to help merchants on Google Maps
* Customer service for all levels of staff and management who require technical troubleshooting issues resolved

**Unitek College** — *IT Administrator*

October 2018 - February 2019

* Remote desktop into computers, installing computers / deploy to staff
* Cable management, setting up internet phones, installing software, troubleshooting devices, networking and security
* Customer service for all levels of staff and management who require technical troubleshooting issues resolved
* Experience in switches and patch panels

# Department of Veteran Affairs — *Nursing Assistant*

November 2017 - February 2019

* Responsible for helping patients with ADL’s such as bathing, changing, feeding, ambulating, vital signs, charting
* Input patient’s data into computer system’s pipeline in order to keep track of progress; mental and physical issues

## SKILLS

C++

HTML, CSS, JavaScript

Team Player

Test and troubleshooting

Configure Security / Network

Customer Service

Critical Thinking

## AWARDS

Magna Cum Laude

(Psychology, B.A; 3.89 GPA)

**EDUCATION**

# John F. Kennedy University — Psychology, *B.A*

**August 2018 - April 2019**

# Nucamp Bootcamp — Full Stack Developer

**December 2020 - Current**

## PROJECTS

Google My Business

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