**Wesley Alexander Fletcher**

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**Objective**

I am interested in applying for any open IT position within your company. I would prefer a position that allows me to utilize my skills and knowledge of networking. Primarily, for the benefit of your company, as well as for my own personal growth. I submit the following for your review. I would love the opportunity to begin my career with your company and look forward to hearing from you soon.

**Certifications**

* CCNA Security
* CCNA Routing & Switching
* DoD 8570

**Experience**

**Destination XL - Sales Key Holder**

*09/2019 – Current* Stockton, CA

* Customer service and assistance
* Asking the right questions
* Assist store systems troubleshoot printers, computers, and scanners
* Operating order fulfillment software
* Managing client’s accounts

**Amazon – Package Handler**

*10/2017 – 09/2019*  Manteca, CA

* Operating fulfillment devices
* Training new hires

**H-E-B Grocery – Customer Service Assistant**

*09/2015 – 07/2017* Corpus Christi, TX

* Customer service and assistance
* Training new hires

**Education**

**San Joaquin Delta College**

Associate of Science: Computer Network Security Technician

*(in progress)*

Associate of Science: Computer Network Technician

*(in progress)*

**St. John Paul II High School**

High School Diploma

**Skills**

* Microsoft Office
* Windows OS
* Computer software knowledge
* Computer hardware knowledge
* Works well independently
* Teamwork
* Problem solving
* Flexible and adaptable
* Service-oriented mindset
* Active listening
* Strong communication skills
* Point of Sale (POS) system operation
* Effective sales techniques
* Multitasking and prioritization
* Time management
* Small project management
* Courteous and professional soft skills
* A passion for learning