**Daniel Jones**

405, 31st Street, Bellingham, WA, 98225

(360)320-3538 ~ jones\_danielmd@outlook.com

**Objective**

To work with a team and being able to provide a quality service to the company

**Summary of Skills & Qualifications**

* Working with Microsoft and Mac and Linux software updates and installs
* Troubleshooting issues and providing information on them
* Insuring that the hardware and software is up to date
* Working with Visio for network blueprints
* Working with Active Directory, DNS, TCP/IP
* Working with Virtual Machines and remote desktop
* Skilled in customer service, communications, and networking
* Working with servers, network switches, routers

**Education**

Oak Harbor High School, Oak Harbor, WA

Diploma (2013)

Skagit Valley College, Oak Harbor, WA

Associate in Web Design (2013-2016)

Bellingham Technical College, Bellingham, WA

Computer Management Degree (2018-2020)

**Work History**

**Hospitality:** Four Points By Sheraton, 714 Lakeway Dr, Bellingham, WA (Current)

* Night Audit
* Working with Excel

**Security:** Security Guard: Securitas Security Services, Bellevue, WA (January-April 2018)

* Working patrols on a mill for 8-10 hour shifts
* Working independently

**Pacific Security**: Bellingham, WA. 98225 (June 2015-January 2017 rehired Summer 2019)

* Worked in patrolling the port of Bellingham
* Creating a safe environment for the staff

**Internship:** The Whatcom Dream, Bellingham WA, 98229 (June 2016)

* Designing posters
* Creating animation through Photoshop

**Remote Internship:** Remote internship Bellingham, WA 98225(July-August 2020)

* Designed website in AWS server
* Added content
* Uploaded documents using S3

**Server:** Jack in the Box. Anacortes, WA. (March 2014-May 2015)

* Money handling skills
* Customer service experience
* Working in designing sandwiches

**Customer Service:** Walmart. 4420 Meridian St, Bellingham WA, 98226 (July-November 2018)

* Helping customers

**Student Help Desk:** Bellingham Tech College. (September 2019-March 2020) 3028 Lindbergh Ave, Bellingham, WA, 98225

* Helping students with resetting passwords, remote desktop, installing windows
* Helping with internet connection issues
* Helping with copying, and printing

**References**

**Mike Massey**

[mmassey@btc.edu](mailto:mmassey@btc.edu)Bellingham Technical College

(360)-752-8368

**Trudy Shuravloff**

Executive Director

The Whatcom Dream

2303 Moore St, Bellingham, WA, 98229

(360)319-3759

[trudy@thewhatcomdream.org](mailto:trudy@thewhatcomdream.org)

**Daniel Nichols**

Manager

Securitas Security Services USA

3633, 136 PI St, Bellevue, WA, 98006

(425)653-1454

[daniel.nichols@securitasinc.com](mailto:daniel.nichols@securitasinc.com)

**Pacific Security**

2009 Iron St, Bellingham, WA, 98225

(360)733-2884

[contact@pacsecurity.com](mailto:contact@pacsecurity.com)