Summary

Certified Computer Repair Technician successful at developing unique troubleshooting techniques, executing high-quality repairs, Computer networking and providing sound installation services to customers. Qualified to repair both Windows and Mac systems. Knowledgeable professional offering technical and practical guidance on how to prevent future problems and prolong product longevity.

Skill Highlights

|  |  |
| --- | --- |
| * Troubleshooting * Hardware configuration * Software installation * Able to lift up to 50 pounds * Works well in team | * System disassembly * Tech-savvy * Inventory management * Service-focused * Organized * Computer Networking |

Experience

**Computer Repair Technician** - 09/2007 to 05/2020

**Dovira Technologies**, Nigeria

* Accept customer desktop and laptop systems in-store for repairs.
* Request information about software and hardware issues and document all concerns.
* Troubleshoot systems and work with customers to determine needed hardware or software changes.
* Break down systems, remove malfunctioning hardware, and install new parts.
* Check system software and date integrity.
* Perform all repairs with utmost concern for customer privacy.
* Resolve selected issues with smart phones and tablets.
* Provided on-site computer repair services to small business and private customers.
* Diagnosed software issues, installed updates or new software, and removed malicious programs.
* Consulted with customers regarding technological needs as well as technical problems.
* Disassembled systems on-site to diagnose issues and make selected repairs.
* Took systems off-site as needed for major repairs/rebuilds.

Education

**Bachelor** of Science: **Computer Science** - 2020

**National Open University**, Nigeria

Certifications

Computer Repair Technician (certificate)

Contact

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Languages

English

DANIEL OSHEVIRE

