Charles Sidabutar (909)363-6971

1632 Jason Ct., Redlands, CA – [sidabutar89@hotmail.com](mailto:sidabutar89@hotmail.com)

***Experience***

**October 13, 2020 – Present**

**Job Title: Transportation Security Officer**

**Grade level: Band D**

**Employer’s name: TSA – Department of Homeland Security**

**Address: Terminal 2 Ontario International Airport, Ontario, CA 91761**

**Supervisor’s name: Raymond Chow, phone# (909) 544-5458**

**Part-time workhours: 30 hours per week**

**Salary: $30,000/year**

**Duties:**

* Responsible for providing security and protection of travelers across all transportation sectors in a courteous and professional manner.
* Operating various screening equipment and technology to identify dangerous objects in baggage and passengers
* Performing searches and screening, includes physical interaction with passengers
* Controlling terminal entry and exit points
* Retaining and implementing knowledge of all applicable Standard Operation Procedures

**July 26, 2011 – December 13, 2020**

**US ARMY RESERVE**

**Rank: Specialist (E-4)**

**Job: Food Specialist Operation (92G)**

**Unit Station: 491st MP Co. Riverside, CA   
 Duties:**

* Bake, fry, braise, boil, simmer, steam and sauté as prescribed
* Operate, maintain and clean field kitchen equipment
* Perform preventive maintenance on garrison and field kitchen equipment.

**June 2010 – Present**

**Job Title: Warehouse Clerk and IT personal**

**Employer’s name: Z Power Electric, LLC**

**Address: 525 W Ave L Unit A, Calimesa, CA 92320**

**Supervisor’s name: Debora Simamora, phone# (909) 289-0232**

**Part-time workhours: 20 hours per week**

**Salary: $16/hour**

**Duties:**

* Maintain records of all outgoing and incoming shipments from and to the warehouse
* Analyzing problems and maintain records on destination charges and weight on all outgoing freight
* Planning and organizing work to ensure timely completion.
* Provide assistance to users for desktop operating systems, workflow, helpdesk.
* Communicate clearly and concisely for excellent customer service.
* Installed, configured, troubleshooting, using SaaS service such as Monday.com
* Maintains systems backups, updates, manages directories files.
* Performed routine system support duties with all Windows Active Directory

**January 2017 – May 2019**

**Job Title: Manager as entrepreneur**

**Employer’s name: Hop iN! Indoor Playground & Café, Yucaipa, CA**

**Address: 12013 5th St Ste B, Yucaipa, CA 92399**

**Full-time workhours: daily workhours 10AM-9PM**

**Duties:**

* Maintain profitable operations
* Implement innovative promotions to drive store revenue
* Develop incentive programs
* Increase customer satisfaction and bottom-line revenue by expanding product lines, offering special promotions, and building loyalty club membership.

***Education***

**Cypress College – Orange County, CA**

**August 2019 – Present (Current GPA 3.6)**

Majoring in Computer Information, earned CCNA: Introduction Network issued by CISCO

Completed 40 credits

**Crafton Hills College – Yucaipa, CA**

**June 2015 – May 2017**

Completed 65 credit college majoring in Biology

***Computer Skills***

Windows Servers, Microsoft Office Suites, Ethernet, IP Connectivity, IP Services, IP Subnetting, IPv4 and IPv6 Addressing, Network Fundamentals, Security Fundamental, Switching

***Language***

Bilanguage orally speaking and writing in English and Bahasa Indonesia

***NICE CHALLENGE***

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Description automatically generated Performed with real-work role in cyber security world.

Below are 3 reports of NICE CHALLENGE