**JARIN NAFSI TCHICAYA**

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**Summary**

Current Creating IT Futures student building skills and knowledge in the computer support field and working towards the CompTIA A+ Certification. Experienced in customer support, advance Microsoft OS, as well as quality control roles, where attention to detail is a necessity. Worked with personal private information with ability to adhere to confidentiality standards while processing information.

**Key Skills**

CompTIA A+ Customer Service Machine Operator Detail Oriented

Quality Control Troubleshooting Diagnostics Patient Care

**Work Experience**

Thriving Lives Care, Inc. **Caregiver** Gresham OR Apr 2020 – Present

* Assists 3 residents per shift with daily activities, including cooking.
* Completes a daily report on each resident’s Desirable, Pre-crisis, Challenging and Intervention Behaviors on an App called BEHCA.
* Works through uncontrolled behaviors with resident when necessary, protecting both resident and staff.

Vesta Corporation **Order Processing Agent** Lake Oswego OR Aug 2019 – Mar 2020

* Worked directly with customers to process payments over the phone, detail company’s plans and features and set customers up with autopay options.
* Processed more than 150 orders per day.
* Utilized hardware including desktop computer, keyboard, mouse and headphone to complete tasks.

JAE Electronic Company **Machine Operator** Tualatin OR Jan 2019 – Aug 2019

* Operated machinery responsible for creating 26,000 parts per shift.
* Performed tests, measurements and inspection of all electronic parts searching for damage, burn or broken cord to ensure quality and recorded data (RQAP) to maintain accuracy.
* Followed all established safety practices while using machinery and within warehouse.

Tyson Food: Assembly **Lugged, Machine Operator**  Portland ME Oct 2018 - 2019

* Operated machines that produced Tyson chicken products for wholesale.
* Inspected all product outcomes for any damage or missing items and to ensure accurate weight for selected packaging.
* Utilized forklift and pallet jack to load and unload materials into warehouse.
* Maintained a clean workspace and followed OSHA rules and regulations.