**Ali Mohammed**  (206) 581-9307

Auburn, WA Alikhudhur1972@gmail.com

**PROFESSIONAL KNOWLEDGE AND EXPERIENCE**

16 years of proven experience in systems analysis, network and server administration. Accomplished measurable results while leading teams, maintaining infrastructure and workstations (over 3000) in a dynamic, fast-paced multi-national environment. Possess a comprehensive background in training, troubleshooting, maintaining and repair derived from conducting domestic and global operations.

**AREAS OF KNOWLEDGE AND EXPERIENCE**

|  |  |  |
| --- | --- | --- |
| Cisco Routing & Switching | Networking (LAN / WAN) | PC / LAN Troubleshooting |
| Inventory Management/Supply Chain | Routing/Switching (Cisco) | Data Analysis |
| Database Maintenance | Security+ CE | Training & Development |
| Systems Analysis | Basic Linux (RedHat) | Soft Skills |
| Windows Workstation (Win 10) | Windows Server | Troubleshooting |

**SOFTWARE/HARDWARE**

SQL, Python, Active Directory, LAN/WAN, MS Office (Word, Excel, PowerPoint), and Linux Basics.

**EDUCATION**

**Green River College, Auburn, WA**

Bachelor’s of Applied Science in Network Administration & Security December 2019

**Green River College, Auburn, WA**

Associate of Science degree in Systems and Security March 2017

**Iraqi Commission for Computers & Informatics, Baghdad, Iraq**

**Informatics Institute for Postgraduate Studies**

Master’s of Applied Science in Computer Science March 2005

**The University of Al-Mustansirya, Baghdad, Iraq**

Bachelor of Applied Science in Computer Science July 1994

**CERTIFICATIONS**

Cisco Certified Network Associate (CCNA) 200-125 Routing & Switching 2020

Palo Alto Networks ACE 8.1 2017

**PROFESSIONAL EXPERIENCE**

**Census BUREAU’S, Dell Project** (CONTRACT) Sept – December 2019

**ABBTECH Professional Resources, Inc.**, Olympia, WA

**Hardware Technician** / **Field Service Technician**

Worked for Census Bureau’s on behalf of ABBTECH Professional Resources in Dell project. Installing and connecting 50 Computers, 50 Cisco VOIP Phones, 50 Card Readers, 12 Laptops, 4 Printers to the network, and IDF Cable Management.

**Green River College** (Part Time), Auburn, WA April – August 2019 **PC Repair Shop**

**Shop Supervisor / Technician**

Installing, troubleshooting, and virus removal. Managed shop of 4-9 student workers.

**Iraqi Ministry of Defense (**Government Employee), Baghdad, Iraq January 2012 - 2015 **Multi-National Security Transition Command Iraq (MNSTC-I)**

**Network Administrator**

Installing, configuring, and maintaining sites with cisco Router 1900, 2900, and cisco switches 2960, 3550.

**Iraqi Ministry of Defense (**Government Employee), Baghdad, Iraq January 2008 - 2012 **Multi-National Security Transition Command Iraq (MNSTC-I)**

**System Administrator**

Installing, configuring, and maintaining sites with Dell PowerEdge servers as Windows Server 2003 Domain Controller, Active Directory, Windows Exchange Server 2003, Backup and Application Server. In addition of working as a manager of the system administrators.

**Iraqi Ministry of Defense (**Government Employee), Baghdad, Iraq January 2006 - 2008

**Multi-National Security Transition Command Iraq (MNSTC-I)**

**Desktop Technician Specialist**

Working as a desktop manager with Active Directory, creating users, computers, security group, distributed group, Ghost image, share folder, and Roaming user profile. Installing, configuring, and maintaining dell Computers, network and local Printers.

**Iraqi Ministry of Defense** (EODT Inc. for Network Communication, US Subcontractor) **Multi-National Security Transition Command Iraq (MNSTC-I),** Baghdad, IraqJanuary 2005 - 2006

**Desktop Support Technician**  
Installing, configuring, and maintaining Dell Computers, Printer. Running cables, patching cables for wall jacks and patch panel in IDF.

**Iraqi Ministry of Defense** (JTSII Inc. for Network Communication, USA Subcontractor) **Multi-National Security Transition Command Iraq (MNSTC-I),** Baghdad, Iraq January 2004 - 2005

**Desktop Support Technician**

Installing, configuring, and maintaining Dell Computers, Printer. Running cables, patching cables for wall jacks and patch panel in IDF. Monitoring, troubleshooting sites using Solar Wind and Altiris ticketing agent application through remote connection.