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| 516 S. St. Andrews Pl #502 • Los Angeles, CA 90020 |
| Phone 323-401-5285 • E-mail dl@ca.rr.com |

David LeTourneau

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| Objective | |
|  | **Technology Support Supervisor/Technician** |
| Professional experience | |
|  | **03/17-Present Dailey Inc. West Hollywood, CA**  **IT Support**  Mac (all OS’s), PC (Win7-Win10), Hardware, software & peripheral installs, reimaging & upgrades.  Support for Office 365, Adobe CC2019, Ring Central, Box (Sync, Edit & Box Drive), Advantage (PC financial software), plus other various apps.  New Hire orientation and deployment.  Conference rooms support – Apple TV, Projectors, laptops  Wireless support  iPhone/iPad support  Canon, HP & Konica printer support  ZenDesk - helpdesk ticketing system  **10/15 – 01/17 Hurwitzcreative North Hollywood, CA**  **IT Director**  Supervised all aspects of IT Dept plus company’s computer & IT needs.  Managed: 24 TB Apple file server & back-ups, 96 TB “Facilis” video file server & back-ups, 126 TB “Infortrend” video file server & back-ups, 12 TB FTP server & back-ups, 12 MacPro /Avid Media Composer editing bays, 12 Adobe Creative cloud suites, 2 MacPro/Avid ProTools suites. Plus various plug-ins and creative apps.  Managed 35 “Microsoft Office 365” users, Word Excel & Outlook, plus all IT needs.  Maintained “Back-up Generator System”  Managed SonicWall / Firewall  Managed dual/redundant “TimeWarner/Cogent” internet connections    **03/09 – 09/15 Nova Kino Productions Los Angeles, CA/NYC**  **A/V Specialist / Audio Engineer / Tech Support**  Installation, maintenance, training and supervision: digital editing bays, recording studio, graphic artist workstations & render farms. XSAN & XSAN backup System Admin. Audio & Video file conversions, Quicktime, Compressor, Rhozet/Carbon Coder (10bit full res PAL/NTSC to full res NTSC/PAL, 10bit full res to JPEG, Flash, Thumbnails etc.) FTP/VPN Admin. Render Farm Admin.  Hardware/Software: Final Cut Pro7 (+ plug-ins), FCServer (MacPro’s/G5's), ProTools (various versions) (MacPro’s/G5’s & PC’s), DigiBeta, Beta, D1, D2, D5, Deck Link SD & HD capture cards, After Effects CS5 (+ plug-ins), Photoshop CS5, Illustrator C5, VMWare, Parrallels, iDVD, DVD StudioPro, GoLive, Dreamweaver, Office, Entourage, FileMakerPro, etc...  Render Farms: G5 XServer's & G5 towers, Cisco/Netgear router/switches  IT Help Desk / Remote Support – Dell & Mac laptops, towers & servers, Blackberries, iPhones, Android devices.  **1/07 - 11/08 SpotRunner Inc. Los Angeles, CA**  **Mac Support Specialist/IT Help Desk (Mac/PC) /Audio Engineer**  Installation, maintenance, training and supervision: digital editing bays and editors, recording studios and recording engineers, artist workstations & render farms. XSAN & XSAN backup System Admin. Audio & Video file conversions, Quicktime, Compressor, Rhozet/Carbon Coder (10bit full res PAL/NTSC to full res NTSC/PAL, 10bit full res to JPEG, Flash, Thumbnails etc.) FTP/VPN Admin. Render Farm Admin.  Hardware/Software: Final Cut Pro/Studio2 (+ plug-ins), FCServer (MacPro’s/G5's), ProTools (various versions) (MacPro’s/G5’s & PC’s), DigiBeta, Beta, D1, D2, D5, Deck Link SD & HD capture cards, After Effects CS2 & 3 (+ plug-ins), Photoshop CS2 & 3, Illustrator CS2 & 3, iDVD, DVD StudioPro, GoLive, Dreamweaver, Office, Entourage, FileMakerPro, etc...Render Farms: G5 XServer's & G5 towers, Cisco/Netgear routers/switches, IT Help Desk / Remote Support – Dell Laptops, Towers & Servers, Blackberries/iPhones,  Training: FCP, ProTools, A/V conversions, building systems.  **9/04 – 11/06 Nickelodeon Inc.** **Burbank, CA**  **Technology Support Supervisor - A/V Engineer**  Technology Services Supervisor - A/V Engineer for Nickelodeon's Digital Editing Bays, Audio Recording Studios and CG Animation Dept.  Installation, maintenance, training and supervision: recording studios and recording engineers, digital editing bays and editors, render farms and artist workstations. Created multiple schematic drawing of all hardware systems.  Hardware/Software: AutoCAD, Avid's (Macs &PC's), ProTools (MacPro's/G5’s) Final Cut Pro (MacPro’s/G5's) Maya 6.5, 7.1, 8, After Effects 6.5, 7, Lightwave 7, 8, 9, XSI, Combustion, Shake (Mac's and PC's), Rush, Enfuzion, Qube, QMaster, Photoshop CS2, Illustrator CS2, VMWare, Parallels etc...  Render Farms: G5 XServer's, Boxx Technologies-Dual Xeon's, Dell-Dual Xeon's. Cisco/Netgear routers/switches  IT Help Desk / Remote Support – Dell Laptops, Towers & Servers, Blackberries/iPhones  Training: FCP, ProTools, A/V conversions, building systems.  **Special Skills**  **Computers:**  Extensive experience with Mac & PC computers.  Mac OS 10.13 - OS 9, OS X Server, Win 10, 8, 7, XP, NT, 95, Windows 2000 Server. Adobe CC 2018 + earlier version.  Maya 6.5, 7.1, 8, Menatal Ray Satellite/Standalone, Lightwave 7, 8, 9, 3D StudioMax, XSI, FinalEffects, BorisEffects, Shake4, Enfuzion, Rush, Combustion, QMaster, Qube, Spider, FileMakerPro, PageMill, Quark Xpress, MM Director, Flash, Dreamweaver, Fireworks, Symantic’s Ghost, Media 100, Avid Media Composer, DigiDesignProTools, etc.  **Film & Video:**  Knowledgeable in all aspects of 8, 16 & 35 mm film cameras. 8mm, VHS, SVHS,  Analog & Digital Video cameras.  Extensive experience in linear and non-linear editing.  Experienced with all types of studio and location lighting set-ups.  Knowledgeable in all aspects of pre-production, production & post production.  **Photography:**  Knowledgeable is all aspects of 35, 2 1/4, 4x5 & 8x10 cameras.  Experienced with all types of studio and location lighting set-ups.  Various art direction responsibilities. |
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