**Miguel A.Villa**

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**Professional Summary**

Broad industry experience as Technical Support, Data Analyst, and Programmer (own tools).

**Professional Experience**

**Field Technician (Contractor) Sep 30, 2018 to present  
Sight, Sound & Data - M.I.S.T Company (Allen, TX)**

Performed Network/IT install (as independent contractor) attending customers like Raising Cane’s.

**Field Technician** Feb 19, 2018 to Sep 29, 2018  
**Skinny IT/IST Services (Kansas City, MO)**

Performed Technical Support and Network installations: Radius Networks, VeriFone, StewartSigns (LED Signs), Raising Canes, McDonalds, Burger King, Jack In The Box, CVS Pharmacies, Goodwill, Retailnext, EBSCO, Nordstrom, and more customers.

**Field Technician** Jan 2016 Feb 2018.  
**Steele Water Cable (Compton, CA)**

Performed phone, cable and internet installations within quality and safety regulations established.

**Tap Auditor** Jul 2012 to Jan 2016.  
**Reliable Cable TV Contractors (Gardena, CA)**

Conducted audits using a PDA device or mobile phone to ensure Time Warner Cable non- subscribers and subscribers match billing system status.

**Computer Programmer/Technical Support** Jun 2003 to Jul 2010.

**Tres Estrellas de Oro (Huntington Park, CA)**

Developed and maintained ASP applications for Point-of-Sale. Implemented Desktop applications for payroll control using biometrics. Managed all phases of development, implementation and deployment.

Provide technical support for domestic and remote users.

**Consultant/Programmer** Jul 1998 to Feb 1999

**Sipros Software, SA de CV (Queretaro, Mexico)**

Consultant/Programmer implementing custom built payroll application and writing Stored Procedures.

**Technical Support Specialist** Jul 1996 to Jul 1998

**Grupo Computodo, SA de CV (Queretaro, Mexico)**

Assisted different business as Field Technical for HP equipment: Servers, Terminals, and Printers.

**Additional Experience**

**Programmer Developer (Volunteer)** Jun 2015 to present

**Saint Joseph Catholic Parish, Hawthorne CA**

Developed Saint Joseph Attendance desktop program based on barcode implementation using local database running a OS Windows Service in the background (Visual Studio C# & MySQL). Migrated all data from Excel Worksheets (up to 20k records) using MS Access, MS Excel macros and CSV files.

**Technical and Personal Skills**

Power/manual tools, Typing 35wpm, Problem Solving, Proactive, Work Under Pressure, and more.

**Tecnology Summary**

Programming: VB 6.0, VS 2005, 08, 13 C# & Basic, Java, C++, Android Studio.

Databases: MSSQL 2008, MySQL, Informix 4GL.

**Education**

BA Informatics. University of Queretaro. Mexico, 2002.