# **Robert Scott**

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**Certifications**

CompTIA A+ Certified

**Education**

Oregon Institute of Technology (Oregon Tech) Graduation date: June 2023

**Bachelor of Science, Cyber Security**

Course Highlights

**IT**: Windows Server, Active Directory, SQL, VMs, Networking

**Business Management**: Team Management, Technical Report Writing

**President** |Cyber Security Club

**Technical Projects**

**Fall Projects**

* Working on ethical hacking platforms such as Hack the box and bug hunting on Hacker1.
* Participated in H1-2010, Hacker One’s virtual live hacking competition.

**Spring Projects**

* Set up a pi-hole to experiment with network wide privacy.

**Summer Projects**

* Working to set up a home lab with Windows Server and Active directory.

**Work Experience**

**Customer Service Representative** | Enterprise Rent-A-Car 2012-2020

* Worked productively with a team in a fast-paced environment.
* Provided customer service over the phone and in person
* Managed customer relationships by providing customer service callbacks

**Contracted Field Service Technician** | Nerds R Us

2021-Present

* Provided technical support in the store and at locations around Klamath Falls Oregon
* Tasks included but were not limited to, hardware troubleshooting and repair, performing malware removal, setting up active directory and remote desktop features on Windows Server 2019.