Brandon Johnson

41st Division Dr Tacoma , WA 98433

C.702-219-0903 | JBrandon232@gmail.com

|  |  |
| --- | --- |
| Clearance: | **Secret** |
|  |  |
| Certifications: | CompTIA Security+ July 2019 Expires July 2022  CompTIA Network+ June 2019 Expires July 2022  Cisco Certified Network Associate (CCNA) October 2020 |
|  |
|  |

Professional Summary: Served as an accomplished Satellite Communications Operator and Help Desk Operator for the United States Army. An extraordinary leader and problem solver looking to transition from a successful 4 years in the military to the Information Technology Industry. Experience in using hardware and software applications to help organizations meet their desired demands. Performed activities such as establishing and managing a Local Area Network, Provided End-User technological support for Local Area Network related issues, enforcing network and physical security prerequisites, maintaining databases, satellite communications, and handling of substantial amounts of information.

# EXPERIENCE

# Group Support Battalion, 1st SPECIAL FORCES GROUP (AIRBORNE), UNITED STATES ARMY

## Information Technology Supervisor | Joint Base Lewis-McChord, Washington | September 2018 – Current

Served as a Satellite Communication Systems Operator, supervised, installed, operated, and maintained strategic multichannel satellite communication ground terminal systems, networks, and associated equipment. Also worked as a liaison on the Special Operations Forces Liaison Element (SOFLE) and fulfilled the role of communications operator for Special Operations Command (SOCOM) during a Mission in South Korea from January 2020 to August 2020. Installed and managed ground communications systems for Detachment 39 (DET 39) working as Communications for United States Special Operations Command Korea (SOCKOR). My technical expertise and understanding of complex communication requirements directly and positively impacted the detailed interoperability between the United States Special Operations Forces, Republic of Korea Special Forces (R.O.K. SF) Worked 40+ hours per week.

* Active Directory Management
* Install and support network components including servers, routers, switches, firewalls, end-user workstations, printers, phones, and other peripheral devices, integrate new server hardware and applications
* Desktop support, support servicing incident tickets, account management
* Installation of Special Operations Forces deployable nodes (LAN)
* Provisioning of computer systems via network (PXE boot) and hard drive
* CAT5 installation
* Ensure network security and connectivity
* Managed and inventoried network devices
* Performed user lost password recovery
* Handled communication security (COMSEC)
* Maintained over 2 million dollars’ worth of network equipment

**SKILLS**

|  |  |
| --- | --- |
| * Desktop Support * Help Desk Supervisor * BCM Remedy Ticketing System (RTS) * CAT5 and Fiber Optic Installation * IT Service Management * Strong customer service skills | * Cisco Routing and Switching * COMSEC custodian/ IT Security * Team Player * Problem Solver * Strong customer service skills * Excellent oral/written communication skills |

**APPLICATIONS AND OPERATING SYSTEMS**

* Windows 7, Windows 10, and MS Office, MS SharePoint, and Acrobat Professional
* BMC Remedy Action Request System, Cisco Identity Service Engine (ISE) for 802.1x.
* SOF Deployable Node – Light, SOF Deployable Node – Medium, Panther Gen5 Antenna, Shipboard Carry-On Super High Frequency (SHF) system (SCOSS), iDirect, Panasonic Toughbook, PuTTY.
* Altasec, ViaSat, KG-250 Network Encryptor, Simple Key Loader.