Jesse VanDenKooy

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| 661.779.93957100 Grand Montecito Pkwy, Unit 3024 Las Vegas, NV 89149 | jjkoikoi@gmail.com |

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| Employment | January 1, 2019 – Present SW Regional Service Delivery Manager (The Walt Disney Company), Atos, Burbank, CA April 1, 2019 – January 1, 2020 End User Computing Analyst (The Walt Disney Company), Atos, Burbank, CA October 31, 2017 – October 31, 2018 Lead Genius, Apple, Inc., Valencia, CA December 5, 2014 – October 31, 2017 Creative Pro, Apple, Inc., Valencia, CA April 25, 2016 – October 1, 2016 Program Assistant, CalArts Office of Advancement, Valencia, CA |
| Education | **Master of Fine Arts** – Creative Writing (2017)  California Institute of the Arts – School of Critical Studies  Valencia, CA  **Bachelor of Fine Arts** – Music Composition & Digital Arts (2015) California Institute of the Arts – Herb Alpert School of Music  Valencia, CA |
| Soft SkillsTechnical Skills | Writing for professional/legal/creative environments  5+ Years Training Delivery and Documentation  Superior internal and customer-facing communication skills  Expert Microsoft Office – strong advanced Excel proficiency for building reports  IT Corporate Project Management (Installs, Moves, Add/Changes coordination)  Desktop Support skills in Mac and PC environments (TCP/IP mapping, Active Directory administration, Jamf Casper, Bomgar)  Fluent in Linux, macOS, and Windows environments  Networking Administration & Architecture  Programming in Python  ACMT, ACiT certifications |