**Aleksandr Rozhnev**

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**SYSTEM ADMINISTRATOR**

**Network maintenance | System Administration | Hardware Repair**

Reliable and responsible IT specialist with over twelve years of experience. Deep knowledge of computer and network architecture. Great experience in creating networks, user support and cybersecurity management. Maintain, install and configure computers and equipment. Troubleshooting hardware and software failures of any complexity. Electrical schematic reading, components and chip soldering.

**WORK EXPERIENCE**

**Mr. Repairman** 2019-present

**System administrator**

IT outsource service for companies. Network and server maintenance, user support, cybersecurity solutions, troubleshooting hardware and software failures. Maintain, install, upgrade and configure computers and equipment.

**ASSEMBLER COMPUTERS** 2015-2019

**Chief Engineer**

Equipment modernization, implementing new workflows, repair process management, Developed and implemented a CRM system, which allowed to reduce costs and reduce the waiting time for customers.

**ASSEMBLER COMPUTERS** 2012-2015

**Computer Repair Technician**

Examining electrical components, soldering BGA and other components, maintaining OS and networks.

Created a profile for soldering BGA chips that allowed to reduce contact degradation.

## PERM STATE ARCHIVE 2009 - 2012

**Lead Specialist**

Network maintenance, system administration, internal users support, troubleshooting hardware and software failures

Created the digital archive system that allowed to systematize and organize data for over 75 years.

**EDUCATION**

**Perm State University –** *Russian Federation*

Master of Mathematics and computer science, may 2009

Computer programming courses (Assembler, Pascal, Visual C++, Java)

**PROFESSIONAL**

* Experience in providing technical support to users working in both Microsoft Windows 10 and Mac OS X.
* Experience in diagnosing and repair of computer hardware/software and network malfunction.
* Electrical schematic reading, components and BGA soldering
* Creating networks, internal users support, cyber security management
* Outstanding organizational, multitasking, and problem-solving abilities.