**Zachary M Greenside, CISSP**

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# **Executive Summary**

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| I am a motivated leader and enthusiastic educator who uses a combination of insight, curiosity and professional experience to compassionately guide colleagues and students to challenge themselves - to maximize their growth, success and impact in an organization. |

# **Skills and technologies**

## Skills/Experience

* Security Education Training and Awareness, Team Building, Strategic Planning, Project Management, Developing and Implementing Security Policies, Budgeting, Compliance Management, Developing Technology-based curriculum

## Technologies

* VMWare and Hyper-V, Windows Operating Systems, Cisco Meraki, Palo Alto Next Gen Firewalls, PDQ Inventory and Deploy, Veeam Backup, O365 Office Suite and Exchange management, Mitel Cloud Connect, Crowdstrike Falcon Cloud-based Antivirus Management, Azure Cloud Labs

# **Experience**

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| Information Technology Manager – Aviation Partners Inc. | Jan 2011 – Dec 2020 |

* Clearly and effectively communicate information technology and information security strategy to executives, end-users, engineers, and vendors.
* Led the initiative, strategy, and implementation for migrating critical services from cross-site locations to a centralized location, consisting of a hybrid on-premise and cloud-based infrastructure, to align with organizational strategies.
* Identified and controlled information technology expenses, reducing IT expenditures by 47% over my tenure.
* Build and maintain vendor relationships to support operational strategy and drive success within a 24/7 production environment.
* Work with all internal teams and system owners to identify, test, and analyze their needs, inherent security risks, and maintain compliance requirements for those departments, including successful annual audits to adhere to PCI-DSS.

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| IT Project Manager – GoodHat (Volunteer) | Nov 2019 - Present |

* Manage a diverse team of six with 100% on-time and under-budget client engagements.
* Lead team activities and planning to improve team awareness and quality of work, allowing our team to successfully advocate for proper security measures to protect our client’s on-premise and cloud-based applications and environments.
* Set the strategic direction of all projects, define the project's scope, set milestones and deadlines, assign, negotiate priorities, and supervise project tasks to verify compliance with the client’s requirements.
* Manage the team as they design and install unique networking solutions for clients with an individualized approach to remediate each client’s IT security needs.
* Utilize tools such as MS Project and Kanban boards to prioritize tasks, manage time, adjust priorities and develop logical and structured project flows, resulting in all projects being completed on time and under budget.
* Develop security policy and procedure templates based on ISO and NIST security guidelines to provide to our clients.

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| Adjunct Faculty, Information Technology – Green River College | Sept 2019 - Present |

* Evaluate and select instructional materials, text, and prepare course lessons across a multitude of topics, including IT Essentials, Security+ certification prep, Network Foundations and Policies CISSP cert prep, and Palo Alto firewalls.
* Flexible and adaptable to learn, understand, and teach new topics within a fast-paced environment.
* Work with a diverse student population to provide guidance, mentoring and career advise while maintaining FERPA compliance.
* Advise, coach, and mentor the Green River Cyber Security team, guiding their efforts towards setting up and maintaining a test infrastructure for red team vs blue team engagements in future competitions.

# **Education**

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| Green River College Auburn, Washington   * Associate of Applied Science: Network Administration and Security   + Highest Honors – 3.95 GPA * Bachelor of Applied Science: Network Administration and Security   + Magna Cum Laude – 3.93 GPA   + Captain of the Collegiate Cyber Defense Competition Team - placed 4th in the PNW region | 2007-2010 and 2017-2019 |
| University of Washington*Tacoma, Washington*  * MSc/MCL: Cybersecurity and Leadership   + Top of Class, Dean’s List – 3.94 GPA   + Coursework in Change Management, Risk Management, Leadership and Team Dynamics, Project Management and Cybersecurity Fundamentals | 2019-2020 |

# **Memberships, certifications**

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| Member - Information Systems Security Association (ISSA), Institute of Electrical and Electronics Engineers (IEEE), Upsilon Pi Epsilon, Beta Gamma Sigma, Phi Theta KappaCertifications - (ISC)2 Certified Information Systems Security Professional (CISSP) |

Standards, policies, practices, procedures, ITIL, networking, software, hardware, support, windows, apple ios, android, procurement, purchase, imaging, troubleshooting, repair, service desk, supervise, hiring, development, team building, education, outreach, training, FERPA, HIPAA, security, compliance, cost-effective, incident, request, change, release management, metrics, measure, mission, team leadership, diversity, equality.