Michael Mughadam

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Systems Administrator / Engineer

*Summary*

**Seeking a challenging System Engineer/Administrator position in the Information Technology field where I can utilize my skills and experience toward growth and success for the employer and myself.**

*Technical summary & Skills*

• Citrix XenServer, VMWare vSphere and Microsoft AD, GPO, DNS, DHCP Configurations

• Install, Configure, and Assembly of Computers from Core Level

• Tier 3 Level Support for Assembly and Users

• Cabling Cat 5 and 6 Networks LAN and VLAN, TCP/IP Configuration, Sever Client Networks

• PC Repair and Upgrades, Diagnostics, Troubleshooting and Maintenance

• Install, Configure and Troubleshoot Windows 9x, NT, Workstation, Win2000, XP Home/Pro, Win Vista and Windows 7, 8- 8.1 and 10; Office 97-2016. Office365 Setup / Configuration and Maintenance

• All Versions of OSX on MB, MBP and Mac Pros

• Local Area Network Administrator: NT4.0 Win Server 2000-2019

• Clonezilla Backup and Restore Procedures

• Software Expertise Includes: Citrix Based Applications, Most Microsoft Based Applications and Adobe System Software and Others

• Fast Learner, Able to Adapt to Any Environment, Great Team Player, Motivated Self-Starter, Work Well Alone and With Others, Type 50 WPM

*career history*

**Systems Engineer Stayhealthy Inc 01/2018 – 03/2020**

*(30+ Users Environment)*

* Attended to Local and Remote Users with Issues and Problem that could not be resolved
* Configuring and Maintaining DNS, DHCP, Printer, Office365 Issues
* Installed configured and maintained Citrix XenServer and Desktop; VMware Desktop, Server ESXI Server 3-5 and created guests for multiple functions throughout the company; also using Synology NAS for Data Backup.
* Configured and Maintained 5 Kiosk with Windows 10 to run customer software for Kiosks in Production Environments Using Procedure Based Management Systems (Pulseway)

**Systems Administrator higiSH llc 04/2012 – 01/2018**

*(70+ User environment)*

* Attended to Local and Remote Users with Issues and Problem that could not be resolved.
* Installed, Maintained, Back-Ups for QuickBooks Enterprise 12-14
* Creating and Administering Users and Groups in AD with Security Groups and OU
* Configuring and Maintaining, Logon Scripts, DNS, DHCP, Printer Mapping Policies, Office365
* Installed configured and maintained Citrix XenServer and Desktop; VMware Desktop, Server ESXI Server 3-5 and created guests for multiple functions throughout the company; also using Synology NAS for Data Backup.
* Help Manage Kiosks, Production and Development Servers at Rackspace.
* Configured and Maintained 3200+ Kiosk with Windows 7 and IIS to run customer software for Kiosks in Production Environments Using Procedure Based Management Systems (Kaseya)
* Maintained DEV and UAT environments with daily builds from developers mostly web applications using IIS backend.
* Using SQL Server to run Basic Queries to Verify data and generate reports

**Systems Engineer Cramster/Chegg 04/2011 – 04/2012**

*(300 to 400 User environment)*

* Attended to Local and Remote Users with Issues and Problem that could not be resolved.
* Creating and Administer Users and Groups in AD with Security Groups and OU
* Installed configured and maintained VMware Workstation and ESX and ESXI Server 3-5 and created guests for multiple functions throughout the company.
* Help Manage Web Servers, Database Servers, and Misc. parts of the website to help deploy new builds to Production.
* Started Learning how to Install Maintain and Administer All Form of Linux Based OS. Mainly Ubuntu Desktop and Server both on GUI and Console

*Education*

* United Education Institute Van Nuys, CA (Vocational Training**) 2000-2002 - 2003-2005 (USMC Deployment)**
  + Certificate in Information Technology / Systems Administration
* CompTIA A+ Certified Program **June 2006**

*References*

* Available Upon Request