# George Machado

*3811 SE Ellis St Cell: (503) 505-2632  
Portland, OR 97202 Phlight101@gmail.com*

# Objective

My objective is to find a career in my field while expanding my knowledge and experience.

# Experience

***Secure Point*** – Help Desk Supervisor 11/16/2020 - Present

**Responsibilities:**  
 Portland based company. In charge of ticket management using ConnectWise, troubleshooting and repairing network issues such as VPN tunnels, firewall administration and maintenance, fielding calls and assigning them to  
 technicians, service calls and installation of network devices, ubiquiti network management.   
  **Reason for leaving:**  
 Still Employed

***County of Santa Barbara*** – Tier 3 Helpdesk Supervisor 01/5/2020 - 5/15/2020

**Responsibilities:**Remote sessions during COVID-19 outbreak, setting up mobile response trailers that have VPN access to the county’s main network, Outlook administration, active directory maintenance and management, consolidating user databases.

**Reason for leaving:** Laid off due to COVID-19

***Carpe Data*** – IT & Security Specialist 06/20/2019 - 01/03/2020

**Responsibilities:**Patch updates on all employee computers using central management systems, Microsoft Office 365 admin, updating and maintaining policies for IT and security, ubiquiti network administration and maintenance, building OpenVPN servers on our firewall, vulnerability scans and internal employee relations.

**Reason for leaving:**   
Change in Management

# Education

***Liberty High School, Paso Robles CA 93446 –*** Diploma Graduated 2007

***Cuesta College, Paso Robles CA 93446***  2009 – 2013

# Skills and certifications

*Sophos XG Firewall Certified Technician 2018 Hawthorne, CA*  
*Savant Pro Certified Tech and Dealer 2018 Irvine, CA*  
*Microsoft Office 2011 College course 2012 San Luis Obispo, CA*

# References

Available upon request