**RODERICK A. STUART**

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EDUCATION:

* ITT Technical Institute March 2016

Associates of Science in Network Systems Administration

* Law Enforcement Certification Course 30 hours – 2011
* Information Manager Technical School – Keesler AFB, Keesler MI – 2001
* Air Force Basic Training – Lackland AFB, San Antonio, TX – 2000

CLEARANCE: Secret Security Clearance Inactive

WORK EXPERIENCE:

**AGR Group** Las Vegas, NV/St. Petersburg, FL May 2016 - Present

Tier 1 Tech Support

Handling of IT support tickets for the main branch of 2 corporate offices between St. Petersburg and Las Vegas, NV.

Administrator of multiple systems including Windows Server, Active Directory, Office365 Linux, Asterisk, , FTP, RT, Exchange, IVR's, Acronis, MSSQL Touchstar, and Dialogic.

Various experience with network drops and termination of Cat5/6 -RJ45, and 66 blocks with RJ11.

Primary work on repairing and troubleshooting over 400 hundred workstations, as well as implementation of solutions as a daily task.

Team building skills and experience as an administrative figure.

**Link-Systems International, Inc.** Tampa, FL May 2013 – Oct 2013

Desktop Support

Tested software on various platforms.

Upgraded PC’s in the company.

Removed viruses and malware.

Repaired Laptop.

**Homeland Intelligence Technologies Inc.** Largo, FL April 2011 – July 2012

Technical System Team

Lead training specialist of Pelco Security System.   
Trained TST members to be oversights of the PAF forces guarding F16s at Shahbaz AB, Pakistan.    
Installed Redline Systems and Pelco Security camera systems.

**Data Doctors** Indian Harbour Beach, FL Dec 2010 – Mar 2011

Computer Technician

Upgraded hardware and software on computers.   
Laptop motherboard/reflow and screen replacement.   
Virus/Root kit removal.   
General optimization of older machines.

**Bits Computers** West Melbourne, FL June 2010 – Nov 2010

Computer Technician

Removed viruses and trojans from workstations.   
Installed motherboards, video/LAN/sound cards.   
Built complete systems to customer’s specs.   
Repaired all known computer issues with an expedited turn around.   
Maintained a vast knowledge of upcoming technology to answer various questions and needs of customers.

**CMIT Solutions**  Rockledge, FL Aug 2008 – Nov 2009

Network Engineer

Maintained clients’ computers and networks via Active Directory.   
Troubleshoot all aspects of Microsoft Windows 2000, XP, Vista, and 7.   
Performed software updates via remote access on customer computers.

**United States Air Force**  Offutt AFB, NE Oct 2000 – Oct 2004

Workgroup Manager

Active Directory Manager.   
Kept over 600+ military personnel’s computers online and operational with daily maintenance.   
Performed hardware troubleshooting and maintenance e.g. hubs, switches, terminal servers and routers.   
Maintained and was accountable for $308k worth of Computer Equipment as the Automated Data Processing Equipment (ADPE) Manager.