Sean Chappell

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SUMMARY

Accomplished Information System Tech with six years of experience with proven ability to maintain over 500 user accounts across multiple networks. Troubleshoot and fix over 200 assets. Manage security groups and network. Implement controls and security procedures.

Field Service Rep for geo reference imagery system for Department of Defense and Army.

Production manager for farm grossing 40,000 dollars a month.

SKILLS

Secret DOD Clearance

Extensive knowledge of electronics

Dependable

Troubleshooting

Fast on the job learner

Honest

Time management

Leadership

EXPERIENCE

2011-DEC 2015 Information System Tech U.S Navy

Only IT for two years within organization

Received and reconciled over 2000 trouble calls across three networks and four countries that included boot loop issues, JAVAscript errors, local profile deletions, reimaging, internet and Microsoft Outlook complications resulting in 100% mission capable status.

Was the go-to subject matter expert for organization in regards to security, network connectivity issues, and computer problems.

Single point of contact for ordering, tracking, and replacing cartridges for 26 printer assets and three copier assets.

As Command Message Traffic Manager sorted, distributed, and released 5304 messages for the organization.

Entrusted with handling, distribution, and destruction of classified material on daily basis.

In charge of moving, creating, and reactivation of over 400 user accounts across no less than two networks at any given time.

Laid and connected over 3000 feet of cat5/cat5E

April 2016-October 2016 Pearl Field Service Representative.

Accountable for the integration of cutting edge technology in support of Department of Defense operations ongoing in forward operating environments by providing geo-rectified, high resolution imagery to customers throughout the area of responsibility.

Maintain 3 airborne collection systems along with a standalone 352 terabyte imagery archive valued in excess of $10 million.

Completed the collection of over 2 million individual, high resolution images equivalent to 40 terabytes of data with a dissemination timeline to the requestor of less than 24 hours for each request.

March2017-Feb2018 EH Farms Production manager.

Was in charge of crop organization and harvest inventory. Lead creation of sales through inventory/state audit system. Managed production floor during packaging and final inventory before shipment.

Feb2018-Dec2018.AT&T Front water support/Field Service Tech. Daily tasked with trouble shooting and fixing computer,network,printer,accessory problems for naval air station Whidbey Island. With over 3,000 unclassified network users and over 2,000 classified network users. Worked with Remote Desktop tools, active directory, Microsoft exchange servers. Proficient in trouble shooting windows xp, 7 and ten.

Dec 2018-current- Currently going to college to enhance my IT knowledge.

AWARDS

2 Naval Achievement medal

Sailor of the Quarter

Sailor of the Year

Many letters of appreciation and recognition from high ranking officers throughout the United States Navy

EDUCATION

CompTIA A+ Cert exp.2014

HS Diploma IHS Ingleside, TX

TRAINING

Credit Recommendation From American Council On Education For: IT