Mohammad Ronaghi

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**Professional Summary**

A Dedicated and resourceful computer professional with 10 years’ extensive experience in testing, installing, repairing, and maintaining a diverse range of hardware, software, and peripherals. Proven ability to provide creative and effective issue resolution through the application of highly developed problem-solving skills. After immigrated I worked several jobs that are not related to the computer industry. I currently work at Walmart

Technical Expertise

* Great communication and problem-solving skill
* Experienced in designing workflow, documentation, and planning for IT structure
* Effective implementation of the budget for IT infrastructure
* Experienced with X86 hardware desktop and laptops
* Highly skilled in installing and configuring software and hardware
* Experienced home and small business wired and wireless networking
* Troubleshoot computer hardware and software
* Able to install windows, antivirus applications, and patches

# Education

* Bachelor of software computer engineering

Kish University January 2001- September 2005

Certification

* CompTIA A+ May 2018(updated to new version)
* Oracle Certified Associate, Java SE 8 Programmer August 2018
* Cisco Certified Network Associate February 2021
* CompTIA Linux+ April 2021

Work History

**Computer technician and manager 02/2005 -08/2014**

**Babaksystem(self-employee)**

* Management and maintenance of client’s computer IT structure
* Assist with implementation of new computer infrastructure for small to mid-size companies
* Troubleshooting clients’ computer-related problems and proposing a cost-effective repair alternative
* Conducting administrative tasks such as monitoring system performance and creating scheduled backup and disaster recovery solutions
* Support for old legacy systems
* install windows, Linux's, antivirus applications and patches
* built a new computer and updated old ones(assembly). walmart

**Walmart associate 05/2015- present**

Answered customer questions regarding store merchandise, department information and pricing.

* Loaded and unloaded merchandise using a ladder and pallet jack.
* Teaching new employee for management time and work correctly