Passionate IT professional seeking a new career with an established company in networking, administration, security, and system support. I am passionate in driving business objectives through training, supporting end users, and maintaining corporate policy. My goal with your company is to improve workflow, protect our customers, and solve IT related problems for minimum downtime and maximum availability.

**Skills**

**Hardware:** Workstations, networking equipment, physical servers, access points, storage devices, switches, routers

**Software**: Virtual machines, Windows Server roles, networking protocols, security protocols, Linux, Active Directory

* Incident Management
* IT Asset Management

**Training**

IT Certifications: ***CompTIA A+, CompTIA Server+ | MTA Server, MTA Security | Dell DCSE***

Other Certifications: ***OSHA 10, OSHA 30, CPR***

MyComputerCareer | ***Information Technology Security Administrator*** | Grad. 06/2021

MyComputerCareer | ***Cyber Security Specialist*** | Grad. 0/2022

Paradise Valley Community College | Phoenix, AZ | 2004 - 2006

**Experience**

**Active Directory and Network Administration** | JVC Consulting LLC

Purchased, configured, managed, and supported all company IT assets and software. Managed all networking servers and equipment and Active Directory system

**IT Support Manager** | ABC Restoration

Purchased, configured, managed, and supported all company IT assets and software

**IT Support Coordinator** | US Foods

On site support for internal departments. Hardware/Software support and Asset management. Legacy compatibility

**Desktop Deployment Technician** | John C. Lincoln Hospital

Installed new hardware and software equipment throughout the hospital **Desktop Support Specialist** | Freeport-McMoRan Copper& Gold

Moved IT assets to new corporate headquarters. Supported on site vendors, Executive support, 2000+ clients

**Desktop Support Technician** | Honeywell

Desktop Support and on site support for in house workstations and devices

**DSP Technician** | Dell Computer Corporation

Remote support for Dell technicians in the field

**Desktop Support Technician** | Bar-S Foods

On site hardware and software support and training

**IT Customer Support** | Safeway

Remote support for POS and company workstations located at physical stores