Jonas Esteves

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| (925) 437-3515Alameda, CA | pinoyjonas@gmail.com |

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| Professional Profile | I am an experienced Computer technician who is motivated and striving to grow in the tech industry. I am striving to constantly improve my skills and am comfortable working in a fast-paced environment. Some of my acquired skills include:   |  |  | | --- | --- | | * PC Diagnosis and Repair * Data Entry and Transfer * Certified in Dell, Lenovo, and HP | * Customer Service * Client Support * Computer Technical support | |
| Professional Accomplishments | Multiple Certifications in Dell, Lenovo and HP repair. Experience in Diagnosis and repair of Computers, Printers, Service machinary and data transfer. A fast learner in computer systems and technology with constant growth. Currently working on Comp Tia A+ and Network +. |
| Experience | **Engineering Technician**  Worldwide TechServices, November 2019- Present   * PC diagnosis and repair * Data Entry and Transfer * Certified in Dell, HP, and Lenovo * Experience in Windows 10 and Microsoft office   **Expert**  Enjoy Technology, October 2018- March 2019   * Client side support * Client Services/Relations * Technical support on partner services * Apple ecosystem experience   **Loan Specialist**  Discover Financial Services, April 2017- August 2017   * Data Entry * Client Rapport * Client Side Assistance * Extensive knowledge on Credit Building   **Service Representative**  LifeVantage, November 2015- March 2017   * Account Management * Building Client Rapport * Business Strategy * Team Building |
| Education | Comp Tia A+ to be completed latest August 2020  Comp Tia Network+ to be completed August 2020  Continued Learning in Computer Systems and Repair  High school or equivalent in Computer Science |
| References | Available Upon Request. |