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| A close up of a sign  Description automatically generated Objective To attain a steady position with a reputable company to further my IT career. Skills Hardware repair and setup.  Apple and Android device repair  Troubleshooting  Configuring LAN devices  Resolving network issues  Providing excellent customer service  Knowledge of HIPAA laws | |  | | --- | | Robert mcdonald5075 4th St. Rocklin, CA 95677[bobmcd1337@yahoo.com](mailto:bobmcd1337@yahoo.com)(916)335-2306 |  CertificationsCompTIA a+[verify](https://www.youracclaim.com/badges/d5a8b9b7-3910-4d05-aed1-e0751692f5fd/public_url)EducationLaurus COLLEGE: 8/18/2018 – presentBS: It and network systemscurrently in junior level classesexperience **BLS Tech Solutions** (916) 624-2870  5/2018 – 7/2020  Repair PCs and mobile devices.  Setup LANs  Install software and operating systems  **Pacific West Pharmacy** (916) 632-7560  1/2014 – 4/2018  Deliver meds to nursing facilities.  Update orders.  Install and setup leased office equipment.  Maintain positive relations with nursing staff and admin. |  |