***----------CAREER OBJECTIVE---------***Dedicated and highly motivated individual seeking a position in a challenging work environment where technical skills, strong communication skills can be put to use while contributing towards the success of the establishment

***----------SKILLS----------***

* Microsoft Windows fluency
* PC computer hardware trouble shooting and break-fix
* Complete PC builds from ground up
* Printer management, setup and trouble shooting
* Corporate and in-home networking installations and custom cabling solutions
* Managing projects in-house and through external customers and contractors
* Audio/Video installations, including PA systems for live performances
* Computer based audio recording and digital transfer

***----------EXPERIENCE----------***  
OWNER/OPERATOR, *MOW AND BLOW YARD SERVICES LLC* ARLINGTON, WA

* Undertook lawn, tree, shrub and hedge maintenance
* Well versed in planting and mulching techniques
* Familiarity with hand tools and power tools used in landscaping
* Licensed and liability insured throughout Washington State

TEAM MEMBER, *TRACTOR SUPPLY COMPANY* ARLINGTON, WA

* “Extra mile” award winner for November 2019
* Interacted with an average of 100 customers daily, responding to inquiries and locating merchandise
* Totaled purchases and processed cash, credit, and gift card payments
* Stocked and replenished merchandise inventory with accuracy and efficiency
* Drove sales through upselling products based on customer's past purchases and preferences

NETWORKING TECHNICIAN, *AMAZON.COM* SEATTLE, WA

* Provided network scaling operations as a direct report to project management teams
* Managed installations of enterprise networking routers and switches from Cisco and Juniper, using Cisco IOS and JunOS including 10gig DWDM technologies

TELECOMMUNICATIONS TECHNICIAN, *AMAZON.COM* SEATTLE, WA

* Supported moves, adds and changes using Avaya PBX systems in corporate and call center environments
* Supported additions to digital communications such as T1 and DS3 connectivity
* Provided technical support and troubleshooting services

DATA CENTER ENGINEER, *AMAZON.COM* SEATTLE, WA

* Provided break-fix and monitoring support for servers in a multi-vendor environment
* Provided 24/7 emergency on-call availability for multiple sites
* Performed real-time Datacenter facilities monitoring, maintenance and repair
* Managed UPS systems, server rack construction, server and networking installations
* Main point of contact for contractors and overseas project team serving Asia

***----------EDUCATION----------***

* Bachelor of Science – Electrical Engineering, Seattle University