**Angelo Salcedo**

• Concord, CA • 510.541.8716 absalcedo@gmail.com

Qualifications

• Knowledge of computer network fundamental and hardware configuration • Excellent ability to work in a team and independently ● High desire to learn and adapt and follow instructions of seniors • Excellent communication, teamwork, and task prioritize skills • Full command on Cisco IOS, Backup and Recovery • Good working knowledge of routing protocols such as OSPF, IGRP, EIGRP, and BGP.

**Professional Experience**

**Diablo Valley Oncology**

**IT Administrator 01/2019-05/2019**

* Assists in the planning, design, documentation, and implementation of various systems to include desktop PC’s, servers, network equipment, and software applications
* Knowledge in the administration and use of the following: Window Server, Active Directory, Windows 10, and 7
* Develop and maintain documentation about current environment setup, standard operating procedures,

and best practices

* Installs, upgrades, configures, and repairs local and wide area network hardware and infrastructure
* Overseeing computer security and anti-virus updates etc.
* Knowledge of LAN, WAN, VOIP, DHCP TCP/IP.

**Alameda County**

**Infrastructure Services Technician 05/2014- 12/2018**

* Participates in technical configuration and incident troubleshooting of countywide enterprise systems.
* Assists higher level staff with technical aspects of countywide technical projects, from design through implementation.
* Creates customer and diagnostic reports; maintains inventory of hardware and software; inventory tracking.

Assists with the planning, recommendation, and implementation of changes to operating system platforms, system hardware and related technologies in support of organizational goals.

* Provides support and assists in training lower level staff.
* Creates and maintains system procedural and technical documentation.
* Deployment and configuration of a new equipment throughout the county.

**Education:**

**Google IT Support Certified 10/2020**

**Cabrillo College 08/2017- 04/2018**

• Computer Networking/Cisco Certified Network Professional

**The Stride Center**

• CompTIA A+ Certified (COMP001020803082)

• Network + (Certificate of Completion)

**Diablo Valley College 01/2006 – 6/2008**

• Working towards Associate Degree in Computer Science