**JOSE MUNOZ MORENO**

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**SUMMARY OF QUALIFICATIONS**

* Motivated and resilient problem-solver and intent on being challenged
* Collaborator and team player that prioritizes crucial and time constrained objectives
* Listens and seeks to understand others, providing excellent customer support

**EXPERIENCE**

**Cyber Security Incident Response and Security Operations Analyst – Intern** February 2019 – August 2019

Live Nation Entertainment, Hollywood, CA

* Monitoring and responding to CSIRT mailbox alerts, including phishing emails, anti-malware and custom IOC’s
* Collaborating with local and international IT teams to investigate endpoints and remediate potentially comprised systems
* Threat hunting with Cybereason and Splunk to analyze trend micro alerts, suspicious logins or unknown system processes
* Created Python script to verify file hashes of digital evidence for investigations
* Installed and tested Microsoft Advanced Threat Analytics server for corporate domain controllers

**Sublimation/Mimaki Operator** April 2016 – August 2018

Printful, Chatsworth, CA

* Operated and performed maintenance on sublimation roll presses, Zund fabric cutters and 8 Mimaki TS-300P sublimation printers in order to meet daily minimum quota of 800 individual items ready to be produced and processed.
* Troubleshot Ergosoft RIP and Zund software to prevent operator downtime and guarantee daily quota was met.
* Assisted the floor lead in managing workflows and shifting teams focus to fill in gaps where work was falling behind and fulfilled any necessary roles, including the floor lead, when team members were on vacation or sick.

**EDUCATION**

**Year Up / West Los Angeles College, Culver City, CA** August 2018 – July 2019

* Year Up is a one-year program that enables young adults to move from minimum wage to meaningful careers by providing soft skills and hard skills in high-demand within the Information Technology field.
* Relevant courses include: Business English, Business Communications, Intro to Computer Networks, Intro to Information Security, Microsoft Computer Applications Software

**SKILLS**

* **Languages**: Fluent in reading and writing English and Spanish
* **Software**: Python, JIRA, Zendesk, Microsoft Office 365, VirtualBox, Zoom
* **Certifications**: COMPTIA Security+, PC Pro Certification
* **OS**: Windows, Mac OS, Ubuntu Server, iOS, Android

***\*References available upon request***