**Samuel Anthony Diaz **

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**PROFESSIONAL SUMMARY**

An aspiring **professional** and military veteran with 9 years of proven experience in the **(United States Navy)** is seeking a network professional position with a quality organization that can utilize my network engineering, escalation support, network and system administrative skills. Career supported by the pursuit of a **Bachelor’s Degree in Information Technology and ongoing Information Security/MCSE Certifications training.**

**EDUCATION**

**Certifications in Information Security (CompTIA, EC Council, Microsoft Windows Server 2016)** | Integrated Digital Technologies (Nov 2018 – Present)

**Bachelor’s Degree in Information Technology** | American Intercontinental University (Jan 2002 - Feb 2004)

**Associate’s Degree in Graphic Design/Multimedia** | Brooks College (Jan 2000 - Dec 2001)

**CERTIFICATIONS**

* CompTIA A+ Certified Professional (A+)
* CompTIA Security + Certified Professional Security +
* Certified Ethical Hacker CEH
* Microsoft Certified Systems Administrator (Windows Server 2016) (Pending)

**PROFESSIONAL EXPERIENCE**

**Worldwide Tech Services** - Several States

**Contractor Windows 10 Migration Engineer**

**Dates: 04/19 to 12/19**

**Duties:** Performed Windows 10 migration, installation, administration and configuration of all laptops assigned to users working in a leading advertising, fashion, product branding firm in the following cities:

Santa Monica, CA

San Francisco, CA

Burlington, MA

Colorado Springs, CO

Norwalk, CT

**Moviola Post Production | IT Department – Burbank, CA**

**Network Support Administrator**

**Dates: 11/17 to 10/18**

**Duties**: Monitored and tested computer systems, configured Windows Server 2012 R2, Windows 7, Windows 8.1 Professional and Windows 10 Professional OS Platforms, including Software Updates Services, manually updated and installed service packs, drivers, AVG/Trend Micro Anti-virus Endpoint Protection software and applications to improve computer and server efficiency and performance. Performed network, Wi-Fi support, configuration, tested cable connectivity between client computers (Windows and MACs) and NICs, allocated IP address schemes and subnets, monitored patch panels and hubs, and connected cables and hardware devices (Sonicwall TZ400, NS 2650 /Edgemarc Firewalls, HP Gigabit Ethernet Switches 1920, 2920 and Cisco Gigabit 3560 and SG500 POE Switches). Additional Cisco phone support (SPA504G VoIP) with the use of third party phone provider web portal.

**Jonathan Club | IT Support Department – Los Angeles, CA**

**Network Support Coordinator**

**Dates: 06/11 to 06/15**

**Duties:** Monitored and tested computer systems, configured Windows Server, Windows XP Professional, Windows 7 Professional and Windows 8.1 Professional OS Platforms, including Software Updates Services, manually updated and installed service packs, drivers, Sophos Anti-virus Endpoint Protection software and applications to improve computer and server efficiency and performance. Performed Active Directory user terminal services and e-mail account creation (with Microsoft Exchange Server 2010), remote terminal services and network printer accessibility. Performed server clustering for improved load balancing and network bottleneck prevention; and installed, configured, and administered wireless technologies (Cisco Meraki MR 16, MR 18, MR 66 Wireless Access points) to both Town and Beach Club locations. .Performed network support, configuration, tested cable connectivity between client computers and NICs, allocated IP address schemes and subnets, monitored patch panels and hubs, and connected cables and hardware devices (Net Gear Fast/Gigabit Ethernet Switches and Cisco 1800, 9240 and 9260 Series Routers). Installed, configured, and troubleshoot network operating systems (Windows Server 2003/2008 Enterprise Edition R2 Operating Systems) and hardware problems on servers (HP Proliant Servers, Dell PowerEdge Servers and Equalogic Storage Arrays) and client computers (using DNS, DHCP, TCP/IP, and OSI Reference Model). Monitored and tested computer systems, configured Windows Server, Windows XP Professional, Windows 7 Professional and Windows 8.1 Professional OS Platforms, including Software Updates Services, manually updated and installed service packs, drivers, Sophos Anti-virus Endpoint Protection software and applications to improve computer and server efficiency and performance. Performed Active Directory user terminal services and e-mail account creation (with Microsoft Exchange Server 2010), remote terminal services and network printer accessibility. Performed server clustering for improved load balancing and network bottleneck prevention; and installed, configured, and administered wireless technologies (Cisco Meraki MR 16, MR 18, MR 66 Wireless Access points) to both Town and Beach Club locations.

**Enki Health & Research Systems | IT Department – Burbank, CA**

**Network Administrator**

**Dates: 11/04 to 08/10**

**Duties**: Installed, configured, and troubleshoot network operating systems (Windows Server 2003 Enterprise Edition R2 Operating Systems) and hardware problems on servers (HP Proliant Servers) and client computers (using DNS, DHCP, TCP/IP, and OSI Reference Model). Monitored and tested computer systems, configured Windows Server, Windows XP Professional, and Windows 7 Software Updates Services, manually updated and installed service packs, drivers and applications to improve computer and server efficiency and performance. Performed Active Directory user terminal services and e-mail account creation (with Microsoft Exchange Server 2007), remote terminal services and network printer accessibility. Performed server clustering for improved load balancing and network bottleneck prevention; and installed, configured, and administered wireless technologies (HP workstations with integrated NetGear wireless NIC cards and standalone access points) to all of 8 remote sites.

Performed network configuration, tested cable connectivity between client computers and NICs, allocated IP address schemes and subnets, monitored patch panels and hubs, and connected cables and hardware devices (Net Gear Fast/Gigabit Ethernet Switches and Cisco 1800 Series Routers).

**MILITARY EXPERIENCE**

**United States Navy | Satellite Communications Division – Scotland, Guam, Great Lakes Ill.,**

**San Diego, CA.**

**Electronics Technician Third Class Petty Office (E-4)**

* Completed 8.5 years of Active Duty Service performing maintaining, installing, and configuring Satellite Communications and Cryptographic Equipment. Involved in Operation Desert Shield/Desert Storm.

**TECHNICAL SKILLS**

**OS & Enterprise Apps**: Windows 2003/2008 Server Standard/Enterprise Editions, Exchange Server 2007/2010, Cisco IOS, Cisco Unified Communications Call Manager Administration, Cisco Wireless Control System (WCS), Symantec Anti-virus, Trend Micro Office Scan Anti-Virus Enterprise Edition, Unix/Linux, ISA Firewall, Proxy Server, Terminal Server, Net Backup, Symantec Backup-Exec 12.5 for Windows Servers, Sophos Endpoint Protection Anti-Virus Software.

**Desktop Technologies**: Windows XP Professional, Windows 7, 8.1 Pro, Windows 2010. Microsoft Word, Excel, Access, Power Point, Publisher, Outlook, Internet Explorer, Mozilla Firefox, Scanners, Desktop and Network Printers (Dell, Xerox, Canon)

**Network Technologies**: Dell Sonicwall TZ400 and NS 2650 Firewalls, Cisco 1800, 2500, 2600, 2800 Series Integrated Service Routers, Cisco 6500 Catalyst and 3500, 3560 Core Switches, Cisco 7906, SPA504G and 7940 Series VoIP Phones, Cisco 2100 Wireless LAN Controllers, and Cisco 520 and 1100 Series Wireless Access Points, Cisco 5505 Adaptive Security Appliance (ASA), Netgear Gigabit Switches, Linksys Wireless Access Points and VPN Routers, Ethernet, Fast Ethernet, Gigabit Ethernet, WAN, LAN, TCP/IP, Sub netting, CDP, RIP, RIPv2, OSPF, EIGRP, BGP, VTP, VLAN, VTP, GLBP, VRRP, FHRP, HSRP, STP, SVI, CEF, Frame-relay, PPP, Access Control List (ACL), Network Address Translation (NAT), Port Address Translation (PAT), Redistribution, OSPF Virtual links, GRE Tunnel, LWAPP, Cisco Meraki Wireless Access Points, Aruba Wireless Access Points