**Jonathan Estrada**

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**Objective:** When asked to do a task, I do it, regardless of the task or my title. Not to be influenced by thoughts or feelings, but simply complete the mission at hand.

**Skills:**

* Data Engeering / Analytics
* Create Local and Domain Us
* Workgroup and Domains
* Windows Vista, Windows 7, Windows 8, Windows 10 Windows Server 2008 and 2012
* PC Repair and Upgrades
* Troubleshooting and Configuration
* Network Configuration
* Cable installation/Hubs/Routers
* Software Install
* Hardware install
* Linux Operating System

**Work Experience:**

**1st Choice It** 5/17 - 8/18

Encino, California 91316

**Title:** Technical Support

**Duties:** Perform technical support for Doctors and Orthodontist. Testing inventory and repair RMA. Also editing company blog and medisoft.

**Space Maintainers Laboratory** 9/18 – 5/19 Northridge, California

**Title**: Technical Support

**Duties:** I maintained our computers, printers, and other technical equipment used to make our retainers

**Medical Breakthrough** 5/20 – 4/21 Van Nuys, California

**Title**: Technical Support / Parts (Data Analysis)

**Duties:** Provide technical support for customers regarding there massage chairs and sauna’s. For parts, I was tasked to send them to our on field technicians to fix hardware related issues. I had to collect the data for how many parts where to be sent out to customers to determine our next shipment.

**Education:**

* UEI 11/27/16 Encino, California

**Major:** Computer Systems Technician High School 5/6/13 Lake View Terrace, California 91342

**Major:** High School Diploma

* Community College 8/12/12 Sylmar, California 91342