KINGSLEY ORIAKU

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**HIGHLY EFFECTIVE ENTRY LEVEL PC TECHNICIAN**

Analytical, solutions-oriented candidate with knowledge in personal computer repair, and network administration. Experience and troubleshooting skills for Microsoft operating systems. Possesses good understanding of Cloud computing, and Cloud Solutions, MS Office applications, and TCP/IP networks & switching. Experience with Anti-Virus/Malware/Spyware assessment & removal. Knowledge of desktop hardware, peripheral & printer support, wireless networks, set up maintenance and trouble shooting.

**TECHNICAL SKILLS**

CURRENT CERTIFICATIONS: A+, Network+, ORACLE OBIEE 11g

SOFTWARE APPLICATIONS: Expert: MS Office Applications- Microsoft Word, Excel, and PowerPoint

INSTALLATION & SET UP: Software, Hardware, Windows O/S, Memory, and new PC

CONFIGURATION: Windows, RAM, CPU, NIC, PCIs, power supply, printer

HOME NETWORKING: ISP Connection, wireless router integration & encryption, configuration & security, file and printer

Sharing setup, and software installation

SYSTEMS: Linux, Windows, Mac OS X

Trouble shoot and configure network settings, CMOS, system start-up and log-on problems. Computer optimization and virus/spyware removal. Disk fragmentation. Troubleshooting hardware and software.

**PC TECHNICIAN EXPERIENCE**

**06/2019- Present POPCAVEN Alexandria, VA/ Los Angeles, CA**

***PC Technician-Freelance***

* Set up of SOHO (Small Office/ Home Office) network using a router connecting multiple devices (computers, and printers) to the same network. Enabling the networked computers to share one single internet connection.
* Deploy, manage and assist in the maintenance and/or repair of IT devices including phones, laptops, desktops, tablets, handhelds, printers, and peripherals
* Installation and removal of Anti-Virus/Malware/Spyware software on multiple computers.
* Troubleshooting slow running computer, discovered failing hard drive, upgraded system by replacing with new hard drive.
* Effectively trained staff to improve computer and software skills.

**PROFESSIONAL EXPERIENCE**

**08/2013- 08/2019 Adventist HealthCare Rockville, MD**

***Psychiatric Technician***

* Oriented new patients to the unit and carries out general nursing assistance, appropriate to patients age, as assigned by the RCC/charge nurse.
* Participated in supply management and equipment maintenance process.
* Participated in training and development activities to enhance knowledge and skills consistent with the organizations mission, vision, values, and goals.

**01/2011- 08/2013 Compass, Inc Silver Spring, MD**

***Resident Counselor***

* Mentored special needs individual by teaching, guiding, and assisting them with learning how to access their community, which may include riding public transportation to and, from activities in the community.

**01/2003- 01/2008 US Air Force McGuire AFB, NJ**

***Environmental Electrician***

* Inspected, troubleshoot, and maintained aircraft E & E systems, subsystems, components, and associated test equipment. E & E on-equipment systems include direct and alternating current; gas turbine compressors and auxiliary power units; landing gear, cabin pressurization, and auxiliary pressurization; oxygen; and aircraft utility systems.

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**Education**

**2018- Present** **WESTERN GOVERNOR’S UNIVERSITY-** *Bachelor of Science- Cyber Security* **Salt Lake City, Utah**

**2002 PAINT BRANCH HIGHSCHOOL-** *High School Diploma* **Burtonsville, MD**