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| JE SUMMARY I have highly developed IT and technical skills. Have extensive experience in engineering, information systems and administration support. Have high expertise in operations, analysis, installation, monitoring and evaluation LAN/WAN network systems. Now looking for a new and challenging position, one will make best of my existing skills and experience and also further my development. key Skills Team Leadership  Efficiency Improvement Motivating Teams  Problem Solving  Team Leadership & Training  Infrastructural Process Design  Customer Orientated  Communication and Influence  Document Review  Time Management  SCTE Member technical Skills ITIL Methodology  TCP/IP, UDP, DHCP, DNS  SNMP  VM Buildouts  Active Directory  Linux  Windows OS, IOS  MS Office 365  Decom Servers  Sever Configuration  VShield/VMWare  RSA/ VPN Tunnel  Wi-Fi Configuration  Firewall Rules  Solarwinds  Remedy TTS  Fiber Deep & HFC  Device/Monitoring Tool | |  | | --- | | Joseph Estrellas6009 ambleshire ave. Las vegas, nv 89139 |  Experiencenetwork engineer • comcast • 2013 – 2021 Responsible for performing advanced headend, maintaining, and troubleshooting to ensure minimal system outages. Assist with maintenance and configuration of network devices, hubs, switches, and routers. Investigate and validate line card failure of a CMTS.  Provides high end troubleshooting support for HFC related issues. May require field rid out time to support training of maintenance technicians. data center engineer • bytegrid • 2018 – 2019 Monitoring of security systems, network activity, power and cooling systems, customer service and support, hardware, answering telephones, and provide internal operation, facilities, and management.  Perform stringent testing on new hardware configurations and approve them for production deployment. Troubleshoot servers, routers, switch config, VPN tunnel, and firewall rules at client’s side and copper or fiber connectivity. Application engineer • Linear llc. • 2009 – 2013 Troubleshoot and support on radio controls, security systems, access controls, door operators, gate operators, audio or video equipment, and accessories.  Assist sales representative, dealers, and end-users in regarding brand equipment installation, programming, and system design. I.T Support Specialists • intel corp. • 2006 – 2009 Responsible for technical hardware and software support, moves, changes, and maintenance activities for desktop/laptop computers, telephones, and printers. Install new equipment for users and replacements.  Responsible for moves, adds, changes, and maintenance activities for desktop/laptop, telephones, and printers. Install new equipment for users and replacement of non-functioning equipment. Educationccna • 2017 • university of phoenix Troubleshoot hardware and network problems in a Cisco environment, such as wireless access, security, and connectivity to branch offices using WAN. health care manangement • 2012 • kaplan university Process in administration planning, organize, budgeting, billing, and collection, equipment outlays, federal regulations, coordinate health care delivery. BS Information systems • 2002 • westwood college Applying critical thinking, logic, communication and problem solving to manage in technical environment Certifications CCNA Certificate  Juniper Networks  CIENA Networks  CompTIA Security Plus  CompTIA A+  Network +  MCSE Volunteer Experience or Leadership Known as a loyal team player with unwavering commitment to providing quality care. Available for morning/evening/weekend shift and willing to relocate for the right opportunity.  Communicate daily with clients for business and private accounts to determine and meet their needs for a new system or repairs.  I am able to work for clients in the field with minimal supervision and use a combination of excellent communication. |