**Rofkens Petit-Homme**

Information Technology Manager

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| A picture containing shape  Description automatically generated Rofkenspetithomme@yahoo.com | A picture containing shape  Description automatically generated (407) 705 – 4525 |
| A picture containing shape  Description automatically generated Los Angeles, California | Icon  Description automatically generated Rofkens Petit-Homme |

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| **WORK EXPERIENCE** | **TECHNICAL SKILLS** |
| **Digital Service Manager**  Fulcra Events  *07/2015 - Present* | **Hardware**  Maintenance, Printers, drivers, Troubleshooting |
| * Managed network systems for 15k plus person conferences & tradeshows * In charge of technology distribution for multi-million dollar accounts and shows | **Software**  Installation, Microsoft Office, Adobe Creative Suite, Final Cut X,  Logic Pro, AVID Protools, Oracle, Keynote, |
| * Installed and maintained hardware and software components * Testing and implementing alpha software for beta users | **Operating Systems**  macOS – Big Sur, macOs – Catalina, macOS – Mojave, Microsoft Windows 10, Windows 8, Linux, Android, iOS |
| **Field Service Technician**  H&R Block  01/2014 – 11/2016 | **Networks**  Server Configuration, Server Migration, VPN, Router, LAN, WAN, DNS Servers, Database Administration |
| * Servicing 40 plus offices in Jacksonville, Tampa, and Orlando * Enterprise networking * Data Management and data consolidation * Project Management | **Security**  Virus Protection, Maintenance, Monitoring, Backup Management, Data Recovery, Juniper, VM Ware  **Programing Languages**  C++, PHP, HTML, CSS, Java, SQL |
| **Education** | **General Skills** |
| *B.A. in Business Administration*  **University of Central Florida**  01/2011 – 06/2013  *A.A. in General Studies*  **Valencia College**  08/2009 – 12/2010 | LEADERSHIP DELEGATION TIME MANAGEMENT  INTERPERSONAL SKILLS TEAM BUILDING  COMMUNICATION RISK MANAGEMENT  CREATIVITY ANALYTICAL SKILLS |