Akram Mann

AkramMann33@Gmail.com \* 206-765-8173 \* 22514 42nd Ave S

**Education**

**University of Washington Tacoma**

**School of Engineering and Technology (SET)**

Bachelor of Science in Information Technology June 2021

ABET accredited program

**Skills**

**Programming Languages:** Python, JavaScript, HTML

**Database:** SQL

**Networking**: Configuration, Packet tracing

**Professional Skills:** Project Management, Technical Writing, ITIL v3/v4 Foundation, Threat Modelling, Agile Development, Active Directory, System Administration, Verbal and Written Communication, Microsoft Exchange Server. SSH, IIS Server, Apache Web Server, PowerShell, Troubleshooting, Customer Service

**Project Experience**

**Threat Modelling:** Created a full threat model for a vehicle, including vehicle infrastructure, building layouts, and data transfers between everything.

**Skills Used**: Microsoft Threat Modelling Tool, Project management, Stakeholder meetings, Business communication/presentations

**Team:** Project Manager for group of 5, Led team meetings, Organized efforts for the project, Communicated with every member to assist or support, Personally learned Azure SaaS for vehicle architecture

**Outcome:** Delivered a complete model of a vehicle with all infrastructure included in 10 weeks

**Honeypot Network:** Created a fully functional honeypot network for our client using multiple raspberry pi’s

**Skills Used**: Project management, Raspberry pi configuration, Various tech troubleshooting, Client contact

**Team:** Project Manager for group of 5, Led team meetings, Planned milestones and due dates for project, Personally learned how to work with a raspberry pi with no prior experience, Assisted group to reach project milestones

**Outcome:** Delivered a fully functional honeypot system with SSH scripts and further options for our client Nicholas Aken in 10 weeks

**Active Directory Enterprise System:** Created a small 6 person Active Directory enterprise system with multiple Windows 2016 server features installed

**Skills Used:** Active Directory, SSH, IIS Server, Apache Web Server, Coordination with team

**Team:** Group of 2, Worked together to learn and implement features along with different levels of permissions between the users

**Outcome**: Had a functional network running with 4 server machines and 2 Window 10 machines.

**Employment Experience**

**Target**

Closing Expert July 2019-Present

Cooperate and coordinate with closing team to ensure store is prepared to close.

Provide excellent customer service to all customers.