**Casey A. Williams**

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**SUMMARY**

Interested in full time work as a network technician. Willing to drive long distances for work locations.

**TECHNOLOGIES USED**

Operating systems:

* Windows XP, Vista, 7, and 10, both 32 and 64-bit, Home, Professional, and Ultimate editions
* Windows Server 2000, 2008R2, 2012R2, and 2016
* VMware vSphere 5.5 and 6.5

Software:

* VMware vSphere vCenter
* Filezilla cloning software
* Acronis Backup and Recovery program
* DOS-based POS terminal program
* Rufus .iso creation program

Specialty hardware:

* Trendnet IP cameras, Edimax IP cameras
* VioStor NVR recording server
* Dell Sonicwall firewall device
* Netgear, Pace, and Comcast routers and web interface
* Tablets and Bluetooth connection technology
* Bank of America Credit Card terminals

**WORK EXPERIENCE**

**Rasputin Records Inc.**, 2401 Telegraph Ave, Berkeley CA. 94704. **May 2016 – Present**

**Position title:** Chief Technology Officer

Responsible for install and maintenance of all in store technology.

* Designed and installed well-functioning computer networks, connections and cabling
* Install and manage Microsoft, Acronis, and SQL servers on VMware vSphere host
* Managed all technology venders for installations and system failures
* Perform troubleshooting of networks at the topological and physical levels
* Secured the terminals for credit card transactions to meet PCI compliance standards
* Installed, configured, and troubleshoot software and hardware firewalls
* Tested and configured software
* Maintained, installed, and repaired POS systems and peripherals
* Designed and installed store camera security systems
* Supported and maintained network performance across ten separate locations in Northern California
* Organized and scheduled upgrades and maintenance without interfering with business operations
* Performed regular data backups to protect the organization’s information
* Provided technical direction to co-workers on computer and network usage and offered comprehensive advice and instructions
* Researched, designed, and installed new tablet input for POS

**Safe and Sound Security**, 2300 Clayton Road, Suite 1230, Concord, **May 2015 – December 2015**

**Position title:** Canvasser

Responsible for going door to door offering a presentation by a sales representative.

* Learned to analyze speech patterns in potential buyers to gauge interest for purchases.
* Participated in teamwork with other canvassers
* Maintained positive attitude and enthusiasm at all times

**Position title:** Office Administrator

Responsible for managing the needs of customers, sales representatives, and technicians of the company, as well as assisting higher up office administrators.

* Assisted customers on a daily basis with questions and minor issues with the alarm system
* Recorded personal, sales, and alarm information during sales call-ins which was entered into the security alarm company database
* Managed schedules of canvassers, sales representatives, and installers for scheduling appointments for the week and progress throughout the day
* Multitasked with answering phones, data entry, and verbal instructions

**E-RecycleOnUs**, 1271 Boulevard Way, Walnut Creek, CA. **June 2013 - February 2015**

**Position Title:** Sales Manager

Responsible for the resale of recyclable items.

* Assisted customers on a daily basis
* Sorted through incoming recycled material for working items
* Repaired any items which could be salvaged, including but not limited to: PC’s, Laptops, and Televisions.
* Researched prices of all types of electronics
* Sold salvaged products
* Entrusted with opening and closing the store

**EDUCATION**

Diablo Valley College, Pleasant Hill CA. A.S. in Server and System Administration

Completed training course for VMware vSphere v.6.5

Las Lomas High School, Walnut Creek CA. Graduated 2014 with Diploma, GPA 3.0

Member of the Cross Country Team Freshman & Sophomore Year