**Athus PEAN**

Walnut Creek CA. 94596

929.533.7246

peanathus@gmail.com

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Objective**

To contribute my skills in an environment that values quality, leadership and interpersonal communication in both individual and team settings. To contribute to the overall success of the organization’s mission and values. Contribute to helping my community and workplace.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Skills**

|  |  |
| --- | --- |
| * Leadership skills * Microsoft Office | * Customer service , desktop support * MS SQL database management |
| * Data Entry | * Great Customer Service Skills |
| * Adaptable to Technology * Adaptability/Flexibility * Networking,DHCP, DNS, TCP-IP * Network Administration, Active Directory * Microsoft windows server | * Self-Starter, Takes Accountability * Ability to work with a team |

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Certificate-IT Help Desk**

**Certificate-IT Support and Desk jobs**

**Certificate-CompTIA IT Fundamentals ITF+**

**Certificate-CompTIA A+**

**BS Degree-Computer Information Systems**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Work Experience**

**TARGET - Walnut Creek CA Oct. 2020-Currently**

**Front of Store Attendant**

Helping all departments team members at Target ,service desk , cashier check out ,cart management, order pickup , fulfilment and many other duties.

**Protiviti Government Services CCOE - Walnut Creek CA Oct.2020-Nov.2020**

**Election Official Poll Worker**

Poll work helps with election materials , setting up materials, voting poll cabinets, poll pad , setting up poll printer and scanner ballots and many other duties.

**Stop & Chill Restaurant - Brooklyn NY**

**Help Desk Support Technician Dec.2019-Mar.2020**

System troubleshooting, Analyse System performance, schedule software and hardware upgrades across the enterprise, and install new parts,resolved issues with tablets.

**Venus Restaurant - Brooklyn NY**

**Maintenance Technician Aug.2019-Dec.2019**

Computer performance checking,troubleshooting ,schedule software update ,.

fixing computer devices issues.tablets troubleshooting,TV, Camera.

.

**Share Hope Inc. - Haiti**

**Desk Support Jul.2016-Nov.2016**

Helping staff with computer troubleshooting, software installation, upgrades, printer sharing connection, Maintenance of the company computer hardware.

**OFATMA HOSPITAL - Haiti**

**Computer Network Technician Jul.2017-Jul.2019**

Analyse System performance of 200 machines to prioritize and schedule software and hardware upgrades across the hospital offices,removed malfunctioning Hardware, and installed new parts.

Resolved issues with smartphones and tablets running both Android and iOS.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Education**

**Canado Technique Professional Center - Haiti Oct.2005-Jun.2008**

### Bachelor's in Computer Information Systems

### • provide technical and training support

### • resolve computer software and hardware problems

### • perform the duties in any modern office environment

### • design and maintain websites

### • integrate streaming media on website

### • develop and implement database systems

### • use technology to manage multi-faceted projects

**Professional References**

**Fedora D. Blemy**

**Medication assistant**

**(347)644-3859**

[**dorablemy@gmail.com**](mailto:dorablemy@gmail.com)

**Cassandra Val**

**Associate**

**(909)247-7323**

[**Iscaval04@gmail.com**](mailto:Iscaval04@gmail.com)