**Luis A. Madrigal Sanchez**

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**Professional Experience:**

**Sonoma State University, Center for Community Engagement (Rohnert Park, CA)**

Blogging Intern

February 2020 – May 2020

* Worked as a blogger and wrote 6 blog posts regarding events on campus and were published on the department’s website for students and faculty to read
* Attended on-campus events and workshops about service-learning and social issues to include in the blog posts
* Took various pictures and captioned them on the blog posts
* Learned how to write professionally and completed various posts in a timely matter
* Interviewed students, faculty, and staff on campus to include quotes in the blog posts
* Wrote a case study with a faculty member recognizing her for her work on campus
* Participated in zoom meetings and workshops due to COVID-19

**Tisza Bar and Bistro (Windsor, CA)**

**Busser/support, Room Service**

**October 2019 – July 2020**

* Worked as a busser as well as Room Service/To-Go orders
* Answered all phone calls at the restaurant whether it was orders (To-Go, Room Service) or customer service
* Ran food and drinks
* Worked as a host when needed
* Worked in a fast paced environment with a small staff
* Handled curbside pickup and take out orders during Pandemic

**Taco Daddy’s (Martinez, CA)**

Busser, Food runner

June 2019 – July 2019

* Worked as a busser, but also helped with dish washing
* Greeted guests, ran food and drinks
* Learned about the restaurant’s square system
* Completed side work (setting up, sweeping, closing up)

**Sonoma State University, Residential Education and Campus Housing (Rohnert Park, CA)**

Residential Advisor (RA)

August 2017 – May 2019

* Oversaw about 40-50 students living on campus each school year
* Facilitated any issues, concerns, arguments in the residential community
* Built a safe inclusive community by creating educational and social programs for

Residents

* Held 2-3 social and educational programs every month giving residents the opportunity to build relationships with their classmates and peers
* Had weekly 1 on 1’s with Area Coordinator to ensure I was being successful with my community and had 2 team meetings every week to check in with peers
* Worked with other RA’s and off campus businesses to create community wide social events

**Sonoma State University, Service Desk/Mail Room**

Front Desk Worker

August 2017 – May 2019

* Worked in the school’s service desk/mail room where students would go if they needed assistance or to pick up their mail
* Addressed any issues or questions students had regarding on campus locations or events
* Constantly communicated with mail room workers and faculty to ensure the desk was organized and scheduled events, residential building keyw and mail were all logged in.
* Helped students find the resources they needed on campus, assisted students who lost their ID cards, and any customer service required

**Sonoma State’s *The Star* Newspaper**

Writer, Photographer

2018 School Year

* Wrote about 7 or 8 articles for the school newspaper where I focused on student life events
* Worked in various departments within the newspaper and published articles every week in a timely matter
* Worked with other students and staff members to ensure quality work and met weekly deadlines
* Learned different writing techniques for newspaper articles and photography captions
* Took various photos for the newspaper working as a photographer
* Learned how to use professional cameras and equipment

**La Furia Chalaca Authentic Peruvian Cuisine (Oakland, CA)**

Server, Food runner

June 2018 – August 2018

* Worked as a server, the majority of the times by myself
* Greeted guests, ran food and made/served simple drinks
* Learned restaurant’s POS system and handled Grubhub orders
* Completed side work (setting up, had to sweep, cleaned bar and tables)

**Taco Bell (Concord, CA)**

Cashier, Drive Thru worker

December 2016 – August 2017

* Oversaw both lobby and drive thru
* Learned the POS system for this establishment
* Was responsible for maintaining the restaurant and bathroom cleaned (had to broom and mop floors, cleaned bathrooms and tables)

**Oliveto Restaurant and Café (Rockridge, CA)**

Busser, Server

June 2015 – August 2016

* Started as a busser in the Café and moved up to server
* Took on server, runner, and busser role during rush periods
* Learned restaurant’s POS system
* Helped run food and prepare coffees/drinks (lattes, mochas, fresh orange juice)
* Completed side work (throwing out trash, sweeping, putting away plates.

**Education:**

High School: De La Salle High School - Concord, CA

Completed May 20, 2016

College: Sonoma State University, Rohnert Park, CA

Communications Major and Spanish Minor

Completed May 17, 2020