**Manny Aldape**

(336) 675-3210

aldapemanny@gmail.com

**Professional Profile**

Motivated self-starter possessing entry level experiences in networking and desktop support. Looking to specialize in Cyber Security and Database Administration.

**Experience**

**Denali Advanced Integration, Seattle WA February 2020 – Present**

**Desktop Support Technician – Seattle Children’s**

Provided tier 1 and 2 support to Windows and Mac devices. Daily job duties included taking end user

tickets, imaging Windows workstations with SCCM, the advanced configuration and administration of

of VPSX print servers and badge printing. Other job duties included the deployment of new printing

infrastructure to end devices enterprise wide.

**Seattle Children’s, Seattle WA June 2019 - August 2019**

**Jr. Desktop Technician, Desktop Support Team**

Provided tier 1 support to Windows and Mac devices. Daily job duties included the deployment and imaging of Surface laptops, Mac laptops, Dell laptops and PC’s. Other experiences included, shadowing the Networking, IT Security, System Administrators/Infrastructure, and Telecommunication teams.

**Jr. Asset Management Technician, Asset Management Administrative Fellow**

Daily job duties included, receiving items from shipping, asset tagging IT equipment and providing end users with a point of contact of product information. Other job duties included two projects for the implementation of asset tracking software and redesign of the stock room. In the conclusion of the projects, delivered a capstone presentation of said projects and experiences to CIO officials and directors.

**Home Lab**

**Active Directory and MDT server administration**

In my home network I run an Active Directory environment with an imaging and file sharing server.

The servers are spun up using a central VMware ESXI server that virtualizes two domain controllers and

an application server. The two domain controllers have an advanced configuration of Active Directory

and can replicate with each other so that there is redundancy between the two servers. The application

server is configured as an MDT imaging server and a file sharing server. I also have a Cisco ASA

firewall that is in a basic configuration.

**Certifications**

Computer Support Specialist Everett Community College Certification

Security + - Anticipated for August 2020

Cloud + - Anticipated for December 2020

98-367 Security Fundamentals MTA - ID:90045310

98-365 Windows Server Administration Fundamentals MTA - ID: 90045310

98-368 Mobility and Device Fundamentals MTA - ID:90045310

**Education**

Everett Community College, Everett, Washington

Department: Information Technology

Degree: Computer Information Systems

Anticipated Graduation Date: June 2021

Lake Stevens High School, Lake Stevens, Washington

Department: High School Diploma

Graduation Date: June 2018